



# ANNUAL REPORT

For the years 2019-2023



# The CAISS Steering Committee

as elected at the 42nd AGM of the society



**Colin Fitzgerald**  
Convenor & Member Education



**Leslie Pereira**  
Jt. Convenor Employment



**Yvonne Cranenburgh**  
Jt. Convenor Education  
& In-charge Night Shelter



**Noel Cranenburgh**  
Jt. Convenor, Social Welfare



**Jessie Hirananeck**  
Secretary & In-charge Eye Project



**Glynn Taylor**  
Treasurer & Member Education



**Jennifer Dubey**  
Member Life Skill Training



**Marilyn Johnston**  
Member Administration



**Justin Jude**  
Member, Social Welfare



**Nelson D'nacio**  
Youth Co-ordinator

# Annual Report

**FOR THE YEAR 2019-23**

## Contents

Agenda for the 47th AGM of the Society	2
Minutes of the 43rd AGM of the Society	4
Convenor's Address at the 43rd AGM of the Society	7
Annual Report for the year 2020-2023	10
Social Welfare	15
Eye Project	23
Education	25
Employment	30
Self-Employment & Job Skills Training Unit	32
Youth Development & Social Activities	33
Night Shelter	35
The "WE CARE" Project	36
Public Relations	37
Membership	41
Finance Report 2019 – 2023	43
Audit Report for the year 2020-2023	49
List of Members of the Society	53
Nomination Form For Election To Steering Committee	61
AGM Notice	63

Registered under the West Bengal Societies  
Registration Act, 1961  
Reg. No. S/18335 of 08.09.1976

All donations are exempt from Income Tax  
u/s 80G (5) (vi) of the Income Tax Act, 1961.

**The Calcutta Anglo-Indian Service Society**  
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98/2, S. N. Banerjee Road, Kolkata - 700014  
Phone : +91(033) 6510 0545  
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**NOTICE OF THE  
FORTY-SEVENTH ANNUAL GENERAL MEETING  
To be held at St. Thomas Church Presbytery Hall,  
9/3, Middleton Street, Kolkata 700 071  
On Sunday, 3rd March 2024 at 11.30 AM**

**A G E N D A**

1. Opening Prayer & CAISS Theme Song
2. Apologies
3. One minute silence in memory of Late (Members)/(Beneficiaries)
4. To consider and confirm the Minutes of the **Forty-Third Annual General Meeting** held on **16th February 2020** (attached).
5. To consider and adopt the Annual Report for the Year ended **31st March 2023 (attached)**.
6. To consider and pass the Income & Expenditure Accounts, Balance Sheet and Auditors' Report for the period ended **31st March 2023 (attached)**.
7. Convenor's Address at the **43rd AGM held on 17.02.2020 (attached)**.
8. To appoint Auditors for the **Year 2023-2024** and to fix their remuneration.
9. Convenor's Address.
10. Election of Office Bearers to the Steering Committee.  
To elect for a period of 3 years:
  - Convenor
  - Joint Convenor – Employment
  - Joint Convenor – Education
  - Joint Convenor – Social Welfare
  - Honorary Secretary
  - Honorary Treasurer
- To elect for a period of 1 year:
  - 5 Ordinary Members
11. Any Other Business with the permission of the Chair.

As per Article 4 of the Constitution, **Associate Members (non-AIs)** are **NOT** entitled to attend meetings and are hereby requested not to do so. (See Point 1 of Notes overleaf)

**Jessie Hiranek**  
**Honorary Secretary**

**Dated: 5th January 2024**



## NOTES

Notice to Members includes notice to wives of Members.

As per Article 4 of the Constitution and Articles of CAISS, a person who is not an Anglo-Indian, but is a husband, wife, son or daughter of a Member and who is above the age of 18 years may be admitted as an **Associate Member** at the rates of membership subscription. Associate Members shall **NOT** be eligible for election to the Steering Committee and shall have **NO** voting rights and shall **NOT** be entitled to attend any meetings.

As per Article 5 of the Constitution and Articles of CAISS, Membership subscription shall be payable in advance either monthly or for longer periods, provided that, if it is paid monthly, the **Membership subscription for any one month shall be paid by the last date of that particular month.**

As per Article 17 of the Constitution and Articles of CAISS, notice of any business which any Member may decide to bring forward at any General Meeting shall be received by the Secretary at the Registered Office, 98/2 S.N. Banerjee Road, Kolkata 700 014, **at least 7 clear days prior to such Meeting between 11.00 am and 12 Noon on Sunday 25th February 2024** otherwise such business shall not be transacted at such Meetings.

Ordinary Resolutions to be considered from individual Members at the AGM should be sent to the CAISS Registered Office, 98/2 S.N. Banerjee Road, Kolkata 700 014, latest by **Sunday 25th February 2024.**

As per Article 29 of the Constitution and Articles of CAISS, only Full Members of a minimum of three months standing and who are not in arrears with their membership subscription as on the first day of the month in which the concerned AGM is to be held, shall be entitled to vote and be eligible for election to the Steering Committee.

As per Article 48 of the Constitution and Articles of CAISS, no person shall be eligible for election to any post in the Steering Committee of the Society at a General Meeting unless he has, **at least 7 clear days before the meeting**, delivered at the Regd. Office (98/2 SN Banerjee Road, Kolkata 700 014) of the Society a notice in writing, duly signed signifying his candidature for the office and is duly **Proposed and Seconded by two Full members of the Society** qualified to vote at the General Meeting. Nominations should, therefore, be deposited at the address given above latest **between 11.00 AM and 12 Noon on Sunday 25th February 2024.**

As per Article 49 of the Constitution and Articles of CAISS no person shall be eligible to the post of Convenor, Joint Convenors, Hon.Secretary or Hon.Treasurer unless he has served a minimum two successive years as a Member of the Steering Committee.

Members are requested to kindly ensure that their Membership subscriptions are paid upto and including the month of **December 2023**, so that they are eligible to cast their vote at the Annual General Meeting.

**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**  
**Minutes of the Forty-Third Annual General Meeting**  
**held at Child Empowerment Centre of St. James' Church,**  
**167 AJC Bose Road, Kolkata 700 014**  
**On Sunday, 16th February 2020 at 11.30 AM**

**PRESENT :**

Ms L. Deane	Convenor
Mr L. Pereira	Joint Convenor (Employment)
Ms Y. Cranenburgh	Joint Convenor (Social Welfare) & Member-Night Shelter
Mr G. Taylor	Joint Convenor – (Education)
Mr C. Fitzgerald	Hon. Treasurer & Member-Education
Ms J. Hirananeek	Hon. Secretary & Member-Eye Project
Mr N. Cranenburgh	Member - Social Welfare & Culinary
Mr. J. Jude	Member - Social Welfare & Night Shelter
	And 57 Full Members

1. The Meeting was called to order, a quorum being present and was declared open by the Convenor who welcomed members present for taking time out to be with CAISS. The meeting opened with a prayer by Fr. Orson Wells followed by the CAISS Theme Song by all present.
2. The Convenor conveyed apologies of absence for Marian Watson, Member – Education & Youth, who was unable to be present due to urgent personal commitments.
3. The Convenor called for one minute silence in memory of (Members) Late Norma Moreno, Angelina Burgess, Frank D'Cruz, Honorary Member - Helen Naidu (Beneficiaries) Shane Hyde Gomes, Shirley D'Rozario, Irene Jackson, Vernon Clifton, Mabel Xavier, Yvonne Halfhide, Myrtle Edmunds, Barbara Grose, Emma Le'Martinet, Shirley Rebeiro, Henry Reid, Rodney Robertson, Enid Walters & Pamela Watson.

The Convenor requested members present to remember in prayer Late Philomena Eaton whose birth anniversary it was on the 16th, whilst requesting a minutes silence in memory of the departed souls. Fr. Pat Walsh said a prayer for the departed souls.

4. The Convenor pointed out the following corrections to be implemented in the Annual Report :- Date for submission of the Nomination Form on Page 46 of the Annual Report for 2018-19 being wrongly mentioned as 8th January, 2020 which should have been 8th February, 2020 With the above correction implemented, the AGM proceeded.
5. The Minutes of the Forty-Second Annual General Meeting held on 17th February 2019, having been circulated, were taken as read and unanimously confirmed.

Proposed by : **Ramona D'Moore**  
Seconded by : **Cyril Thomas**

6. The Annual Report for the Year ended 31st March 2019, having been circulated, was taken as read and unanimously confirmed.

Proposed by : **George D'Cruze**  
Seconded by : **Olga Augustine**

7. The Income & Expenditure Accounts, Balance Sheet and Auditors' Report for the period ended 31st March 2019 circulated – Fr. Pat Walsh pointed out that looking at the last 5 years income & expenditure, the first 3 years income was more than the expense. However, the last 2 years expense have exceeded the income. It is, therefore, observed that expenses have gone up. No further comments having been received the Report were taken as read and unanimously confirmed.

Proposed by : **Sally Jordan**  
Seconded by : **Arlene Stokoe**

8. The Convenor's Address at the 42nd AGM held on 17.02.2019, having been circulated was confirmed.
9. Letter dated 26.08.2019 from Mr Rajiv Panja, Partner, (Membership No.57393), George Read & Co, Chartered Accountants, 1 Chowringhee Square, Kolkata 700 069, offering themselves for re-election to audit the books of the Society for the Year 2019-2020 at enhanced fees for General Account and Foreign Contribution Account of Rs.7,000/- was read and accepted.

Proposed by : **Peter Hooper**  
Seconded by : **Dianne Hooper**

10. The Convenor then delivered her Address.

11. The Convenor requested Members of the Steering Committee for 2018-2019 to step down and read out the Scrutiny Report which was conducted on 10th February 2020.

<b>Sl.</b>	<b>Name No</b>	<b>Post</b>	<b>YEAR</b>	<b>PERIOD</b>	<b>Proposed by Seconded by</b>
1	Colin Fitzgerald	Convenor	2019-2022	Andrew Nicolas Taylor	Nelson Dominic D'Nacio
2	Jessie Hirananeek	Honorary Secretary	2019-2022	Bertha Davey	Glynis Vincent
3	Glynn Allwyn Taylor	Honorary Treasurer	2019-2022	Melwyn Rixon	Sharon Bell
4	Leslie Pereira	Jt. Convenor (Employment)	2019-2022	Keith Hendricks	Christopher F. Savyell
5	Yvonne Cranenburgh	Jt. Convenor (Education)	2019-2022	Jennifer Uddin	Daphne Maqbul
6	Noel Cranenburgh	Jt. Convenor (Social Welfare)	2019-2022	Cyril Thomas	Edward George McLuskie
7	Justin Jude	Member	2019-2020	Batsheba Rachel Williams	Christopher Spence
8	Marilyn Johnston	Member	2019-2020	Dayle Rebeiro	Terezena L. McCrahan
9	Jennifer Dubey	Member	2019-2020	Lesley Harris	Marlene Soler
10	Dianne Hooper	Member	2019-2020	Raymond Cranenburgh	Nadiya Cranenburgh

"Ms. Lynette Deane, Ms Jessie Hirananeek and Mr. Colin Fitzgerald were authorized by the Steering Committee at their meeting held on 19th January 2020 to scrutinize the nominations received for election to the Steering Committee for 6 office bearers for a period of 3 years (2019 – 2022) & 5 ordinary members for a period of 1 year (2019-2020).



Reference the Notice dated 28th December 2019, inviting nominations for election to the Steering Committee, the last date for receipt of nominations was 8th February 2020 and the under-mentioned nominations were received for election to the Steering Committee:-

The above nominations were scrutinized by the undersigned and were found to be in order as per Articles 29 and 48 of the Constitution and Articles of CAISS with the exception of Ms. Dianne Hooper whose Nomination Form is incomplete in view of incomplete information given by the Proposer & Secunder. Hence her nomination could not be considered.

The Convenor then welcomed the new members on to the Committee for 2019-2020

1. Any Other Business

- Mr. Colin Fitzgerald, Convenor, stated he would make every effort in fulfilling his duties at CAISS sincerely. He pointed out that 16<sup>th</sup> February being the birth date of the late Philomena Eaton, could not have been a better date for the start of his role as the Convenor. It was because of the late Ms. Eaton that Colin was part of CAISS.
- At the first Steering Committee Meeting of the elected committee we would coopt a member as there was such an option.
- Fr. Patrick Walsh requested that we continue to hold youth camps. Unfortunately due to fund crunch we were unable to host a camp in the last financial year but are hopeful the year ahead will be better.
- There was a suggestion from the house that number of members need to increase. Perhaps every member could take the responsibility of bringing in at least one new member. We would also need to look into the option of membership subscription be paid into our Bank account. Presently however, this option is available although monitoring payment of subscription in the bank is not easy, but we are looking at this option. Convenor had taken note of this.
- The house was informed that should any member have suggestions on ways to keep the community together, sharing the suggestion could help in unity of the community.

2. The Convenor thanked members present for their continued support which is much appreciated by the Steering Committee.

There being no further business to transact the Convenor conveyed a word of thanks and requested Fr. Orson Wells to close with a word of prayer.

**Jessie Hirananeek**  
Hon. Secretary

**Colin Fitzgerald**  
Convenor

## Convenor's Address

Convenor's Address at the 43rd AGM held on 17.02.2020



### Good morning dear members of CAISS!

On behalf of your Steering Committee thank you for your interest in the Society. Your attendance today is an encouragement to each one of us and is much appreciated.

Requests continue to be on the rise from the community for medical support and as a result we have had to down scale assistance to percentages but thanks to generous donors we have been able to assist to a large extent. The Social Welfare balance has been maintained with the passing away of many of our seniors and inclusion of new beneficiaries during the year under review.

Admission/annual/yearly session, examination and monthly fees and cost of books keep rising making it almost impossible for a large number of parents to meet such expenses resulting in increase in appeals for Education assistance. There has also been an increase in requests for higher education and professional courses, which augurs well for the future of our young adults. Travel and Tiffin Allowance continue to be provided to ensure attendance at school is good and children concentrate in class. Youngsters still need to be handled with firmness to report to the tuition centers at Park Circus and the CAISS Administrative Office so that they at least pass the examinations. The percentage system of assistance continues based on the academic performance with a view to motivating the children and also to ensure that the assistance is well used and not taken for granted.

The Employment Panel does a super job with employment for a number of our people. With the younger generation now completing their higher education this makes us proud and the task a lot easier. The Employment Panel network and personal contacts are a great support and this would not have been possible without them. A big 'thank you' to each one of you.

Training of the ladies in sewing, knitting, crocheting and handicraft at the Self-Employment Panel continues. Most of these items such as jharans, table cloths, night dresses, glass covers, cushion covers, etc. were sold at the CAISS Carnival at St. James' Church in 2018 & 2019 and the Diocesan Festival at St. Paul's Cathedral in 2018.

In the absence of a Superintendent, the Security In-charge, Richard Marum, not only takes care of the security of our Administrative Office/Night Shelter but also cooks. The Night Shelter housed one gentleman and takes care of another who lives in the Salvation Army Hostel but is under medication which is monitored at the Night Shelter where he gets his breakfast and dinner which is not available at the Salvation Army Hostel. Over the weekends he stays at the Night Shelter.

2 successful camps were held this year under the Eye Project with support and in collaboration with Priyamvada Birla Aravind Eye Hospital, Kolkata. Recipients of this assistance, who now have brighter and clearer vision and all of us at CAISS, are extremely thankful to these wonderful people for making this possible.

The Youth are developing into responsible and mature young adults thanks to the Steering Committee team who encourage them to work independently and for educating them in the ethos of our culture and the important role played by our community in the fabric of our nation. Thank you Youth for coming out in large numbers to assist at all CAISS events. We would like to see more of our member children joining the group which is growing in number.

Richard D'Nacio, our Office Assistant, continues to do the rounds covering distant areas to collect subscriptions, distribute circulars, collect jumble, etc. We are sure our members have kept their commitment by paying their subscriptions promptly on the appointed date and time. Thank you.

May I once again remind our members when family income increases to please increase their subscriptions and member children who have attained the age of 18 to take individual membership as your subscriptions are used to meet the needs of the marginalized of our community. There have been a few cases where forwarding addresses have not been given to our Hon. Secretary when members have moved home and sadly we have had to discontinue their membership. A few cases where members have got married the Hon. Secretary has not been informed for purposes of change in name and inclusion of their spouses as members or associate members of CAISS. We would appreciate if this is put right.

Please propose or second applications for membership of CAISS of only persons well known to you as you will be held responsible for such persons. Whilst we would like new/young faces on the Committee, we must also ensure that the persons concerned would be dedicated and a blessing to CAISS.

We take this opportunity to thank our dear members for your financial assistance and support throughout the year. The Steering Committee appeals to each and every one of you to join in the fellowship events of the community and would love to see all of you at all the CAISS programmes. The few events held in 2018-2019, reported in the various Panel reports, went off well and were much appreciated. Visits by the 'We Care' Panel have been few and far between. Your prayerful support is sought.

Once again we draw attention to contribution of books on Anglo-India for space given at the Central Library, University of Calcutta, for the Derozio Anglo-Indian Research Collection of books and papers would benefit research on the community by scholars for posterity.

We appreciate and are extremely thankful to our Advisory Board Member, Rev. Fr. Patrick Walsh for his guidance and support and also our Sub-Committee Members - Keith Hendricks, Ramona D'Moore, Andre Fleming and Elaine Holland who have helped out at the Employment Panel, the Education Panel and the Eye Project respectively and Clara Cranenburgh for willingly and cheerfully taking out photographs at the various CAISS events.

We thank Richard D'Nacio, Richard Marum and Maria Holt, domestic help, for their hard work. We also thank very specially Shahnaj Tabassum, Teacher at the tuition centre at the CAISS Administrative Office and Nigel Vincent at the coaching center in Park Circus. Our sincere thanks to Sipra Jana for the laborious office work carried out by her.

A big thank you to the families of the Steering Committee Members who helped when needed and gave up valuable time with their loved ones when Steering Committee Members were away from home on CAISS work.

Many thanks to members of the Steering Committee for your contribution to the work of CAISS.

Today the entire Steering Committee steps down and there will be a change of guard for the office bearers for 2019-2022 and for the members for 2019-2020. While thanking our members and donors for their support, I would request you to give the new Committee greater support and cooperation.

Thank you and God bless you.





# CAISS ACTIVITIES

PROJECT LIFE

FEDERATION OF ANGILOINDIAN ASSOCIATIONS  
100th Anniversary Celebrations



# Annual Report

**April 2019 - March 2023**

(April 2019 - March 2020, April 2020 - March 2021,  
April 2021 - March 2022, April 2022 - March 2023)

The Steering Committee has pleasure in submitting the **Forty-Seventh** Annual Report of the Society for the period 1st April 2019 to 31st March 2023 to this is also added the previous three years, 1st April 2019 to 31st March 2023 (four years) together with the audited Statement of Accounts for the same years.

## **An Introduction to the Work of CAISS (The Calcutta Anglo-Indian Service Society)**

**CAISS (The Calcutta Anglo-Indian Service Society)** was set up and today has been in existence for more than 46 years continue to assist families who find themselves in difficult circumstances, with a view to looking after the cultural, social, educational, economic and medical needs of these families who are Anglo-Indian but remain cut off from the Anglo-Indian way of life and are forced to accept another option which sometimes becomes difficult to cope with owing to the different upbringing of their parents and the Anglo-Indian influence.

The Calcutta Anglo-Indian Service Society was registered as a Society on the 8th of September 1976 and has been working in Kolkata for the upliftment of the marginalised of the community. The society is managed by a Steering Committee of twelve persons who are honorary and look after the work of the society.

The Society has been available for the less fortunate and marginalised individuals of the community in Kolkata. **Caring** for the aged, looking after the education of children and supporting those with a special need. **Assisting** by being available in times of crisis doing whatever is possible. **Reaffirming** the dignity of each individual. **Encouraging** each one to face life's challenges.

CAISS has been involved in meeting the immediate needs of the community, for the aged providing assistance in the form of rations, medicals and a monthly pension, for the children, support for their education in the form of fees, books, school charges, boarding fees, uniform, tiffin and transport expenses, for those who need a steady income, assistance in finding suitable jobs, providing jobs skills training and micro loans to setup small scale enterprises, for those without a home, a shelter for the night and a warm meal served with care, for those who need a friend, someone to talk to.

The society today has a membership of around 530 members all of whom are Anglo-Indian and 52 associate members

## **THE VISION:**

CAISS would like to see a society which respects the dignity of every Anglo-Indian and ensures that they are treated with equality and are considered contributing citizens of this country.

who generally are non Anglo-Indian spouses of Anglo-Indian members which means that 91% of the members of the society are Anglo-Indian.

As an organisation it is our endeavour to make things happen in the words of our erstwhile Convenor, Ms Philomena Eaton, "where there is a need supply it".

### **Steering Committee**

In accordance with the Rules governing the Society a total of 11 members managed the affairs of the Society for the years 2019-2023.

Subsequent to the Annual General Meeting held on 17th February 2020, at the Steering Committee meeting held on September 27, 2020 it was recommended and agreed to co-opt Mr. Nelson D'Nacio as Youth Coordinator on its Steering Committee for a period of one year, i.e. 2019 - 2020 as per Article 44 of the Constitution & Articles of Association of the Society which reads "The Steering Committee at its first meeting after each Annual General Meeting shall appoint from the ranks of the Society's young Members a Coordinator for the Society's Youth Panel, who if not already elected directly to the Steering Committee shall be co-opted to the Steering Committee".

### **Article 41 reads "The Steering Committee shall consist of:**

- The Convenor
- 3 Joint Convenors
- Secretary
- Treasurer, and
- Five members"

### **The following were the Members and the portfolios held:-**

- |                       |                |   |
|-----------------------|----------------|---|
| 1. Colin Fitzgerald   | - Convenor     | - Public Relations; Website Team & Reach Out & Oversee All Panels and the work of CAISS.    |
| 2. Leslie Pereira     | - Jt. Convenor | - Employment & Public Relations   |
| 3. Yvonne Cranenburgh | - Jt. Convenor | - Education & Member -in-Charge - Night Shelter   |
| 4. Glynn Taylor       |                | - Hon. Treasurer, Social Welfare  |
| 5. Jessie Hiramaneek  |                | - Hon. Secretary, Member -in-Charge - Eye Project, Social Welfare, Website Team & Reach Out |
| 6. Noel Cranenburgh   | - Jt. Convenor | - Social Welfare, Culinary.   |
| 7. Justin Jude        | - Member       | - Social Welfare  |
| 8. Marilyn Johnston   | - Member       | - Membership  |
| 9. Jennifer Dubey     | - Member       | - Self-Employment   |
| 10. Nelson D'nacio    |                | - Youth Coordinator   |

### **THE REASON WE EXIST:**

#### **We are PROFESSIONAL - Reaching Out & Networking**

*At CAISS our work is supported by a professional back stopping support. In as much as we reach out compassionately to those in need, we assess each case on its merit thus limiting any intrusive bias which may arise in presenting the case. At CAISS our partnerships are important, each link from our donors to our recipients 'is the strength of our organisation. Hence, each link is immensely valuable. Our services have been tested and researched and thus our decisions are informed in every step of the reaching out process. Our membership in networks across the world, keep us both connected and contributing.\*



**THE REASON WE EXIST:****We are 100% TRUSTED -  
Responsible & Accountable**

*At CAISS we are accountable for all our actions and take responsibility for each decision recorded in the minutes of our meetings. We are a collective decision-making body yet fiercely protective of the dignity of every individual that walks through our door. Our finances are managed keeping fiduciary risk at the minimum. CAISS takes pride of the fact that we have a less than 10% administrative expenditure which is considered a good practice the world over. Our finance reports are shared and available to all those interested in the affairs of the society. This keeps us blessed twice over.*

The Steering Committee generally meet every fourth Sunday of the month at the CAISS Registered Office, 98/2 S N Banerjee Road, Kolkata 14, and reviewed the activities of each Panel and the Night Shelter. During the Pandemic of course the committee were not able to meet physically but did so virtually as often as required. Those of the committee who could make it out to the Office did so whenever possible. A few of the committee would be at the office almost every Sunday to supervise activities. Once a month new members were interviewed before induction. The Steering Committee also met on a weekday in the last week of every month to discuss cases that applied for assistance and had been screened. This practice was also subject of the pandemic lockdowns and restrictions. The rhythm of operations was smooth till March 2020 after which everything was disrupted to take the required precautions during the pandemic. Unfortunately the pandemic turned things around and April 2020 onwards, meetings & planning were not regular till we entered 2022 from where things have normalised and social activities had begun.

**SCREENING****The standard procedure for screening of all new cases**

The standard procedure is that all new cases who come to CAISS are required to submit a written application stating their need for assistance with a little bit of the family background. Most important is to have an address given along with a contact number. The next step is a visiting team comprising of committee members (2/3) go to the house for a field visit screening. This is mandatory in each and every case and there are no exceptions to the rule. At this screening there are a lot of questions asked, not with the intention of getting personal or wanting to know for the sake of it but because we take a holistic view of the family. Very often we discover that even though the family has applied for educational assistance there is also a need for employment or a ration/pension. Hence the thorough screening process is followed by a detailed field-report. The field report is brought to a Screening Sub-Committee which then gives its recommendations for assistance depending on the need of the case. The same is then ratified at the Steering Committee Meeting. During the course of these discussions, suggestions were made to render more efficient help to the needy and the middle-class struggling to give their children a good education and assist in securing jobs for the unemployed.

**STAFF**

CAISS continued to have our regular staff in place all through the period of reporting. Mr. Richard D’Nacio, Mr. Richard Marum and Maria Holt worked through the entire period of reporting and especially through the difficult times of the lockdowns. We are indeed grateful to each one of them for their efforts and dedication to the work of CAISS.

We would like to record our special thanks to Mr. Richard D’Nacio for his absolute dedication to CAISS and more to the community at large. We owe a debt of gratitude to him for his hard work all through the lockdowns and the period of the pandemic as he single handedly handled the functioning of the office and went around looking after many of the seniors who needed assistance.

### **A SITUATION REPORT**

“The COVID-19 pandemic has been far more than a health crisis: it is affecting societies and economies at their core. While the impact of the pandemic may vary across the population, it will most likely increase poverty and inequalities” This premise seems the most realistic of all the other impending risks that are doing the rounds today.

Sadly the people worst impacted were those who even in normal circumstances find it difficult to make ends meet. Thus the pandemic and the lockdown restrictions have only added to the already strangle hold that poverty has on these human lives.

CAISS was set up to help those of the community who find themselves living in difficult circumstances but today with the pandemic the situation has just gotten worse manifold times over.

With the lockdowns which had become part and parcel of daily life and the kind of prevention norms in place, jobs which were considered necessary and basic have almost been wiped out and have been replaced with less labour intensive options.

A rough assessment of the 350 families we assist indicates that around 70% of these families have been severely impacted due to the loss of jobs and livelihoods. Of the balance 30% monthly incomes has been impacted substantially. Again rough estimates assessed by us point at almost a 40% – 50% of a reduction in family income. This is the most serious of the difficulties as persons who were able to take care of basic expenses now find even house rent difficult to pay. Medical needs are going through the roof and the fear and costs of medical expenses of treatment are daunting.

We were looking to assist a minimum of 50 families with compensatory incomes for a year or so to tide over the crisis or till we can find alternative employment for them and another 50 families we would look at assisting with an alternative sustainable income initiative so that they could help themselves into the future.

### **THE REASON WE EXIST:**

#### **We are AVAILABLE - Empathetic & Concerned**

*At CAISS our family is the most valuable asset we have, everyone who walks through our door brings with them a renewed commitment for us to rededicate ourselves to the work we have voluntarily chosen to do. Hope is our only take away, along with the vision of tomorrow with a new horizon without tears or neglect. As an Anglo-Indian the rumbling within must determine the actions we take if we are to stay relevant. Every individual must be respected and their dignity must be protected.*

Assessing the impact of the COVID-19 crisis on our community and more so the vulnerable group within our community was fundamental to inform and tailor our responses to ensure that no one is left behind in this effort.

Without an urgent sustainable socio-economic response, this suffering will escalate, jeopardizing lives and livelihoods for years to come. Our immediate responses during this crisis were undertaken with an eye to the future. Care and development trajectories in the long-term will be affected by the choices we make now and the support the vulnerable receive.

We at CAISS responded appropriately. Our current work with the most vulnerable of the community i.e. our work with the seniors and children must continue but we must find an optional income for those who have been affected by the pandemic and its effects. This will be an additional programme to our already full plate but if we don't put ourselves to the task now we will be headed for an impending crisis with the most economically productive section of our community.



## **Social Welfare**

### **Activities during the Year 2019-2020**

The Social Welfare Panel rendered monthly assistance, rations, medicals, distress assistance and to a few part payment of house rent. A lot of beneficiaries and non-beneficiaries were also assisted with part payment of hospitalization, medical tests and terminal diseases. Part payments of Burial expenses were also given. The year saw a consistent release of these benefits to all the seniors registered.

**CAISS has introduced a special 10% of donations for non-Anglo-Indians spouses and assistance was given to a few families for pension, ration and medicals from this scheme.**

### **Jumble Distribution**

Jumble distribution of clothes, shoes, household articles, etc. sent in by members and well wishers was distributed every month when pension and rations were given as a lot of them are getting on in age and not able to move around to come on another day. However, it is extremely heart-wrenching to learn each year that for many someone's discarded old clothes are their "Christmas outfits".

### **The Christmas Tree Party & Lunch**

The Christmas Tree Party & Lunch for the CAISS beneficiaries and their families was held on Sunday, 22nd December 2019 from 10 am onwards at Loreto Convent Entally. Invitations were given to 249 families and a total of 690 plus people attended.

Reimbursement for purchase of medicines through Doctor's prescriptions and cash memos were given to 76 persons. Burial expenses of Rs 3,500/- was incurred per person. 12 beneficiaries passed away during the year 2019-20.

### **Activities during the Year 2020-2022**

These two years were a strange situation that we found ourselves in. Across the world we had the opportunity to reflect in the quietness of our hearts about the many blessings we have and have taken for granted, things we do

The Social Welfare Panel assists the aged of the community who are faced with difficulties with pension, rations, medicals, bus fare, distress assistance and to a few part payment for house rent. A pension of Rs. 500 per month is given; all of them also receive a medical allowance of Rs. 300 per month. A dry ration consisting of Rice, Dal, Flour, Suji, Soya Chunks, Cooking Oil, flattened Rice, tea leaves, sugar, milk powder and Rs 100/- towards potatoes and onions is also given. In addition a distress allowance ranging from Rs 250/- to 1000/- depending on the need may also be given.

CAISS assists also by reimbursing medical expenses, doctor's consultation, and cost of pathological tests and also in deserving cases part-payment towards major operations or treatment of illnesses requiring hospitalisation. CAISS also provides medical assistance to persons not registered and not receiving regular assistance. This is done on a case by case basis and all cases are subject to a process of screening.

Burial expenses are also taken care of to the tune of Rs. 4000 per person; this is a very small amount when looked at against the actual expenses that are required.



## THE SOCIAL WELFARE PANEL FUNCTIONS

ON : The 1st Sunday of the month

AT : Our Registered Office :  
98/2, S.N. Banerjee Road  
Kolkata 700014.

TIME : From 9 a.m. to about 11 a.m.

### Assistance 2019-2020

Type of Assistance	No. of Persons (Monthly Average)
CTR (Monthly Financial Assistance)	72
CTR Special Assistance	2
CSSAI (Milk Powder)	133
CSSAI (Monthly Medical Assistance)	172
CSSAI (Monthly Financial Assistance)	77
CSSAI Senior Medicals	69
CSSAI Distress Assistance	7
Children's Medical (Individual Donors)	10

### Assistance 2020-2021

Type of Assistance	No. of Persons (Monthly Average)
CTR (Monthly Financial Assistance)	70
CTR Special Assistance	3
CSSAI (Milk Powder)	141
CSSAI (Monthly Medical Assistance)	169
CSSAI (Monthly Financial Assistance)	71
CSSAI Senior Medicals	12
CSSAI Distress Assistance	6
Children's Medical (Individual Donors)	2

not turn back to thank our Creator for, our families and friends, our work, our resources, our homes, our vehicles, our phones, our food and this list will go on. The fact that we can take a walk outside which today is a privilege is something we never accounted for in our balance sheets.

More than ever before we at CAISS found ourselves completely inadequate in reaching out to our community and those who need us at this time. The needs simply overwhelmed us and thus our response will always be incomplete and stretching ourselves thin was the only option to meet at least some of the most emergent needs.

We at CAISS needed to take utmost care at this time as the target group of our programme are seniors above the age of 60. This being the most vulnerable group identified at the time, we had to close down regular distributions and resort to door to door visits where ever possible. We managed to secure special permission for a vehicle to travel during this time and were able to reach out to a number of the families we assist at this time.

As the situation improved we began to open up immediately and resume distributions. We today look back and are happy we were able to reach out to all of our beneficiaries and ensure bank transfer/cheques/and cash were given to all even later to those who could not collect the same during the lockdowns.

### In Response To The Pandemic

The Calcutta Anglo Indian Service Society responded spontaneously to the threat of the COVID-19 pandemic by reaching out to different individuals of and beyond the Anglo-Indian Community. It was barely three days into the declaration of the lock down and we at CAISS were of the blocks to reach out, to those who needed help. With the short notice there was chaos and people were struggling to get access to funds, groceries fresh market and medicines. Things were in short supply and stocks were running out, this meant that prices were going through the roof. Uncertainty, fear, the anxiety of the unknown, was all accentuated by the news on the television of lives being lost across the world.

The Calcutta Anglo Indian Service Society responded swiftly as soon as the lockdown was announced. We began working with the Ministry of Disaster Management, Govt. of West Bengal. We were able to distribute dry rations in Kolkata and the suburbs reaching out to approximately 100 additional families. We also had to make our regular dry ration readily available for those who could collect it from the CAISS office and for those who stayed far we managed to get special permissions on our vehicle to travel in the curfew and distribute rations. From Dumdum in the north to Garia in the south we travelled to reach out to those in need.

**Distribution of Ready to Eat Packs**

Along with this we also gave out around 400 ready-to-eat packets of edibles for the homeless on the street. This basic need was surveyed by our volunteers who were informed that the homeless on the street had nowhere to cook. Thus, we came up with the idea of a ready to eat ration of puffed rice, mixed flattened rice, biscuits, toast and bread Hygiene kits soap, sanitizer and a few masks were also given out to those on the street. It was a customized kit and was much appreciated by those who received it. Giving out this ration was a challenge as it required those in need to be located around the city. This was made possible through the generosity of those who provided us with vehicles for travelling.

**Distribution of Cooked Food**

In partnership with The Catholic Association of Bengal, we managed to arrange units of cooked Lunch which was given out to those in need through four parish churches in the city. Initially the gesture started out with 50 units which were then increased to 250 units a day. We are indeed grateful to our dedicated steering committee members who made this possible.

**Monthly Financial Assistance**

A Monthly Financial Assistance was provided to seniors above the age of 60 years. This is to help them make ends meet. This assistance is provided to those who have No or Limited income and find it difficult to manage with what they have. The activity was suspended during this quarter.

**Ration**

We were able to reach out to 170 families who found themselves in difficult circumstances in Kolkata and Howrah. Approximately 250+ dry ration kits consisting of rice, pulses, sugar, flour, edible oil and potatoes were given to families as per availability. The biggest challenge of this endeavour was delivering 100 of these rations to people in their homes. This was made successful by some of our steering committee members and support staff who went out of their way to respond to families in need.

Specially packed Rations were distributed to families in the vicinity and where access was possible. The CAISS team visited the families and carried these rations to their homes. The families reached were not the same every month and instead the rations were increased to limit the travel.

**Milk Powder**

Milk Powder is provided along with the ration and this is sometimes the only milk some of our seniors consume, and may even drink this as nourishment. This was distributed across the board and since there was a stock of tea leaves



**Assistance 2021-2022**

Type of Assistance	No. of Persons (Monthly Average)
CTR (Monthly Financial Assistance)	68
CTR Special Assistance	2
CSSAI (Milk Powder)	130
CSSAI (Monthly Medical Assistance)	159
CSSAI (Monthly Financial Assistance)	62
CSSAI Senior Medicals	14
CSSAI Distress Assistance	6
Children's Medical (Individual Donors)	-



with us the same was distributed along with ready to eat rations to the homeless on the street apart from our regular beneficiaries. Biscuits, muri and bread were also distributed along with this.

### **Distress Allowance**

During the pandemic many of our community were in need of immediate assistance. This distress allowance was made available to all those who needed this assistance. The amounts given were on the basis of family and members at home and were not always uniform.

### **Monthly Medical Allowance**

A Monthly Medical Allowance is also provided to our seniors of Rs 300 this is given to assist our seniors take care of their daily medical needs. Being an aging population this assistance makes some daily medical needs a little easier to take care of. This amount is given along with the monthly assistance to all our seniors and since the bank transfers were not done during this period the same were not paid out.

### **Burial Expenses**

Burial Expenses were given to 9 families who required the same for the burial of their loved ones. It is also possible that the funds under this head are used to perform the last rites of persons who do not have family and thus may exceed the allocation. The allocation is made to the poorest of the poor. We are working with a senior population and thus do have many leaving us thus we do also assist with funeral expenses as these expenses could be overwhelming. Three deaths were reported and required assistance with meeting immediate needs at their time of grief.

### **Medical Expenses**

This allocation is not given on a monthly but only in emergency medical situations where families are not able to meet emergent medical needs. The immediate medical needs of 23 of our beneficiaries was given on the basis of the need as is a practice the same is provided as per actual.

This has been the most exceptional time we have faced in a life time. For many of us it has been difficult coming to terms with the lockdowns and staying indoors but for those out on the street it has been life threatening and the very basic needs have been difficult to come by. With our resources limited and at their fag end and with new grants only sometime in the future these were the most difficult times and we tread extremely cautiously.

### **The Christmas Distribution & Tea**

CAISS was able to respond through the two critical waves of COVID 19 to the situation by reaching out to the poorest of our families but with limited funds we were unable to reach out in a way we would have liked to.



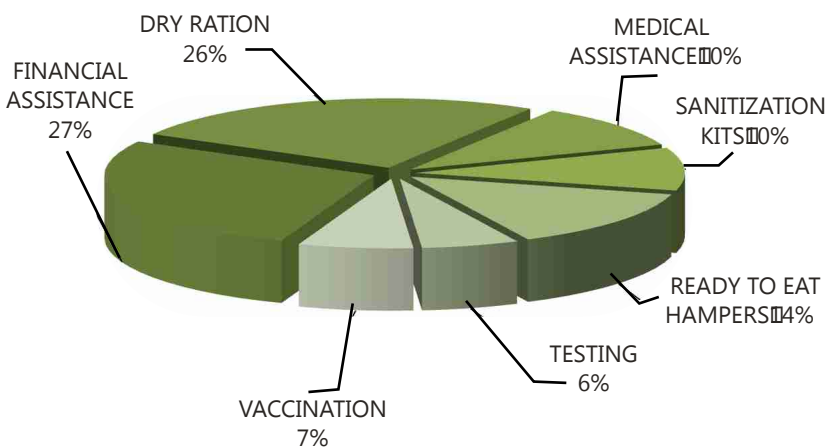
At Christmas we attempted to make a special effort to give out a special bag of regular groceries rice, pulses, sugar, sooji, cooking oil, soya chunks, milk powder, spices, tealeaves and toiletries of course not to forget some "special items" added in. Special Items may raise eye brows but yes cheese, jam, cornflakes, chocolates and may be some tomato sauce are special and not as everyday as they are for many of us. 600 lbs. of Christmas cake does make these "A BAG OF LOVE".

We staggered this Christmas distributions over a week calling around 25 families a day to collect their Ration, goodies and of course a special financial assistance of 1000 rupees which was made possible through special Christmas donations which were collected at this time Each day saw the folks come to our office to collect this hamper and members of our steering committee would be there to greet them have a cup of tea and a snack before they collected the hamper.

All our children who came with their parents were given gifts generously given to us by a donor. We had also received some old clothes in good condition which were also kept available for our folk to collect when their visited the office.

**COVID 19 OUTREACH**

**Percentage breakup for OUTREACH Expenditure**



*The CAISS Committee, takes this opportunity to thank each one of you who contributed financially and continue to support us in our work.*

**DURING THE LOCKDOWN...**

APPROXIMATELY 350 FAMILIES IMPACTED

650+ DRY RATIONS DISTRIBUTED

400 READY TO EAT KITS DISTRIBUTED

300 PERSONAL HYGINE KITS DISTRIBUTED

1500 COOKED FOOD LUNCHES DISTRIBUTED

38 PERSONS WITH RTPCR TEST

900 FACE MASKS & SOAP KITS DISTRIBUTED

180 PERSONS ASSISTED TO GET VACCINATED

3 FAMILIES ASSISTED WITH REBUILDING HOME

12 PERSONS ASSISTED THRU NETWORKING

6 PERSONS ASSISTED WITH BURIAL EXPENSES

42 PERSONS ASSISTED WITH MEDICAL EXPENSES

250 FAMILY ASSISTED WITH CHRISTMAS HAMPERS

200 FAMILIES GIVEN FINANCIAL ASSISTENCE AT CHRISTMAS

### Activities during the Years 2022-2023

The Social Welfare Panel was able to go back to all but normal and we began the regular distributions, finance restrictions did hold us back in the initial months of the financial year but this was sorted out towards the second quarter after which the monthly assistance, rations, medicals, distress assistance and began to get back in place. A lot of beneficiaries and non-beneficiaries were also assisted with part payment of hospitalization, medical tests and basic medicals. Part payments of Burial expenses were also given. The year saw a better response but sadly we have lost a number of our seniors due to various reasons generically basic old age complexities. CAISS continues to receive new cases every month and thus we are always taking on new cases. We did restrict this for the past three years because of financial constraints and the uncertainties we were faced with owing to the delays in receipts of grants and donations due to the transition of bank accounts renewal of permissions etc.

We were back to normal and all our activities were back in place and we were able to resume our panel sittings and distributions.

#### Monthly Financial Assistance

A Monthly Financial Assistance was provided to 125 seniors above the age of 60 years. This is to help them make ends meet. This assistance is provided to those who find it difficult to manage with what they have.

#### Ration

We were able to reach out to 145 families who found themselves in difficult circumstances in Kolkata. Dry ration kits consisting of rice, pulses, sugar, flour, edible oil protein chunks suji tea flattened rice etc. were given to families as per availability.

#### Milk Powder

Milk Powder is provided along with the ration and this is sometimes the only milk some of our seniors consume, and may even drink this as nourishment. This was distributed to all who receive rations and a few more who only collect milk powder.

#### Distress Allowance

This distress allowance was made available to 8 persons who needed this assistance.

#### Monthly Medical Allowance

A Monthly Medical Allowance is also provided to our seniors of Rs 300 was given to assist 156 of our seniors take care of their daily medical needs. CAISS works with an aging population this assistance makes some daily medical needs a little easier to be take care of. This amount is given along with the monthly assistance to all our seniors



#### Assistance 2022-2023

Type of Assistance	No. of Persons (Monthly Average)
CTR (Monthly Financial Assistance)	66
CTR Special Assistance	6
CSSAI (Milk Powder)	125
CSSAI (Monthly Medical Assistance)	156
CSSAI (Monthly Financial Assistance)	59
CSSAI Senior Medicals	13
CSSAI Distress Assistance	8
Children's Medical (Individual Donors)	1

**Burial Expenses**

Burial Expenses are given to 6 families who required the same for the burial of their loved ones. It is also possible that the funds under this head are used to perform the last rites of persons who do not have family and thus may exceed the allocation.

**Seniors Shout out & Tea /Distribution of Jumble**

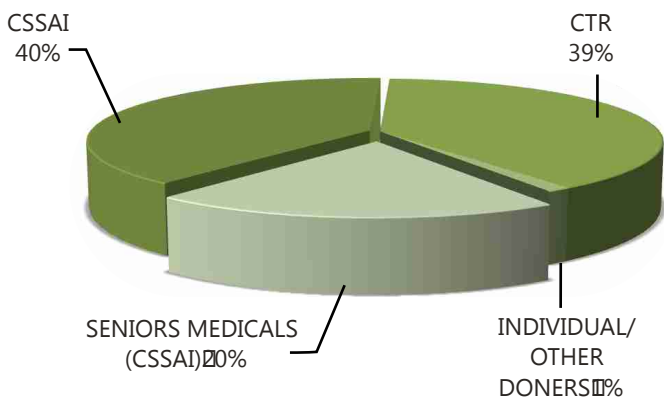
The Christmas feeling was ushered in as early as 4th of December when CAISS organized the Seniors Day for collection of Assistance and Tea along with this was the Jumble Distribution for our beneficiaries at the CAISS office from 10 a.m. onwards. Usable items such as old clothes, household articles, shoes & bags were distributed. We express our sincere appreciation to all our members who generously donated items thus contributing as much as they could & to all our youth who volunteered their service to ensure the distribution of Jumble went off smoothly.

**The Christmas Tree Party & Family Lunch**

The Christmas Tree Party & Lunch for the CAISS beneficiaries and their families was held on Sunday, 18th December 2022 from 10 am to 4 pm at Loreto Convent Entally. Invitations were given to 216 families and a total of 560 plus people attended.



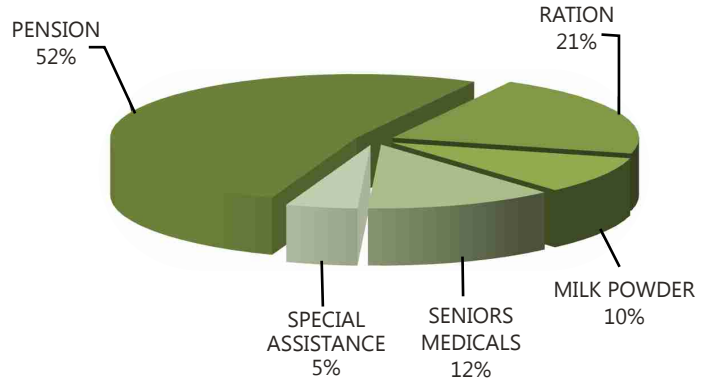
**CAISS SOCIAL WELFARE BREAK UP OF EXPENDITURE  
As per Donor / Source of Funding**



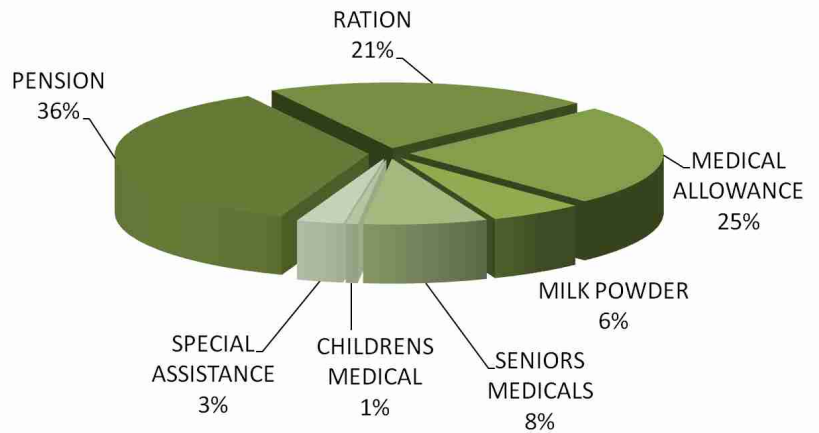




**CAISS SOCIAL WELFARE BREAK UP OF EXPENDITURE**  
Percentage breakup for Expenditure CTR



**CAISS SOCIAL WELFARE BREAK UP OF EXPENDITURE**  
Percentage breakup for Expenditure CSSAI



The Team which looked after the panel comprised of Ms. Noel Cranenburgh Ms. Yvonne Cranenburgh. Mr. Glynn Taylor, Mr. Colin Fitzgerald, Mr. Nelson, D’Nacio & Justin Jude.



**Noel Cranenburgh**  
Jt. Convenor



**Yvonne Cranenburgh**  
Member



**Glynn Taylor**  
Member



**Justin Jude**  
Member



## Eye Project

Eye Camps are carried out every three months (depending on the response) at the Priyamvada Birla Eye Hospital. At the camps experienced professionals in the field carry out a screening and each patient is checked by more than one doctor, before advising treatment. Relevant tests are carried out and treatment given for those who are Diabetic or have a Heart problem, before surgery. Post operative care, which is more important than the operation itself, is also advised.

Patients who do not require operations but spectacles instead, are supplied with the same. Facility for glaucoma & retina testing are also available. All operations are held at the M. P. Birla Eye Clinic.

With support and in collaboration with Priyamvada Birla Aravind Eye Hospital, Kolkata, the project is able to function successfully. March 2020 onwards the pandemic forced us to stop our panel working. During the period of April 2019 to March 2022, we were able to hold just one eye camp for the need of our community.

### Activities during the Years 2019-2022

During the years April 2019-March 2022 one camp was held from which 15 patients were assisted. 6 persons had surgery, 4 given spectacles & 5 treated for various eye problems, viz. Cornea, Glaucoma, Refraction error, Retina, Vision blurring.

In the year 2021-22, due to the pandemic no camps were organized by the Eye Hospital. However, there was an emergency request from one patient who had to have both his eyes operated for cataract. As a special case, the Committee approved the request and the patient was assisted. Since it was an out-of-camp surgery, we had to incur a higher rate for the surgeries for both eyes.

### THE Eye CARE PANEL FUNCTIONS

ON : The 1st Sunday of the month

AT : Our Administrative Office

98/2, S.N. Banerjee Road

Kolkata 700014.

TIME : From 9 a.m. to about 11a.m.

### The camps offer the following:-

- Experienced & professional Eye Doctors / Surgeons in this field.
- Post operative care, which is more important than the operation itself.
- Wide range of Eye Specialists. Hence each patient is checked by more than one Doctor before a cataract operation.
- Patients, who do not require operations but spectacles instead, are supplied the same from the Clinic itself.
- Relevant tests are carried out in the Clinic and the patient need not go elsewhere for the same.
- Facility for Glaucoma, Cornea & Retina Testing is also carried out, when necessary.



### Activities during the Years 2022-2023

This project has been and remains part of our services for over 10 years and has assisted a number of our seniors with their vision. Since we, at CAISS endeavour to provide holistic care, eye care for the aged this was an obvious addition to our menu of services. Eye camps are a part of our regular feature apart from the referrals which are done from time to time.

In these eye camps basic services were provided such as screening and correcting refractive errors by providing eye glasses, providing medicines to address allergy and other eye conditions, identification of cataract and other surgical cases.

During the year April 2022 - March 2023 one eye camp was held at the CAISS office. 47 persons registered for this camp, 31 beneficiaries attended the camp held beginning in the morning and going all through the day were assisted. After the four sets of tests were completed for all the patients the doctors requested 12 persons to undergo surgery, those who required only corrective vision assistance were prescribed spectacles in all 8 persons were given spectacles & 5 treated for various eye problems. Corrective surgery and advanced treatment was provided at the Aravinda Birla Eye Hospital. Thus our seniors and in some cases our children get quality eye care to treat various eye problems viz. Cornea, Glaucoma, Refraction error, Retina, Vision blurring.

Conducting eye screening and surgical camps helps in restoring vision to the residents of remote areas, thus reducing the burden of blindness due to cataract and refractive error. In conclusion, eye camps are essential in providing eye care to the deserved of our community. The setup, process, and impact of an eye camp are all crucial to its success in improving eye health, better vision and preventing blindness.

Eyes can convey a lot of emotions such as fear, sorrow, happiness etc. Eyes can communicate much more than a person can realize, they play a huge role in non-verbal communication. Eyes soften in affection, get hard in anger, wider in fear, get narrow in suspicion and most important can weep in sadness. For us at CAISS it is this that we seek to help seniors of our community to continue to do helping them to see better and help themselves rather than be dependent on any one.



**Jessie Hiramaneck**  
In-charge Eye Project



# Education

## Activities during the Years 2019-2020

We assisted the children according to their needs, viz. fees, books, uniform, tiffin, travelling, toiletries, and medicals depending on the medical history of the concerned child and for some children tuition after school, which we have at the Night Shelter for Vernacular subjects and for other subjects to a regular coaching centre.

Assistance was also rendered under a special project of 10% of donations to children under the education panel whose fathers are not Anglo-Indians and have deserted/left them but whose mothers are Anglo-Indians. Children that are in the panel received medical assistance as and when required.

The Life Skills programme was held on 6th June 2018 at St. James's Church Child Empowerment Centre with Mr. Colin Fitzgerald once again (like last year) conducting the session and getting all involved thoroughly.

## Awards for Excellence in Academics

We also had our academic awards at St. James's Church Child Empowerment Centre where 5 children from Nursery to Class III, 3 children from Classes IV to VII, 4 children from Classes VII to IX/XI, 2 children for Board Exams and 3 children from College were given cash awards. The Ryan Freedom award was also given in memory of Ryan Freedom one of our student and the Rosalind Scolt award in memory of Mrs. Rosalind Scolt a very dear friend of CAISS, to the most meritorious student in the panel.

## The Tuition Centres

The Tuition Centres which were amalgamated into one and outsourced to a professional group so that our children could avail of the same multiple classes are being taught by teachers and 15 Children will continue to benefit and we would be making a provision for 6 more who could be accommodated for continued special guidance for the different subjects in the tuition centre. Our Night Shelter still

At CAISS education is by far the single most important need which is being addressed hence over the last few years we have been especially focusing on our students' educational well-being. We encourage all students to complete at least their graduation and certainly go in for higher education – a masters, specialised courses and trainings among others.Ê

All children and youth, through the programme are provided with the core benefits, namely school fees, supplies and kit, uniforms, text and exercise books, transportation, tiffin, annual fees, shoes, toiletries, private tuition fees and hostel accommodation charges, basically anything they need to keep them in school. All of this is given only after the due process of screening is completed.

At CAISS, it is not just about providing financial assistance but looking after the all-round development of the child. Sensitization Programmes Skill Building Workshops are held for all the children and for their parents to equip them with the knowledge and skills to handle the situations everyday life keeps throwing up. Psychosocial support is also provided for those who may need advice. At the Education Panel on the Sundays of the month while we sit to disburse sponsorships we always ensure we meet both the children and their parents at least once a quarter.



## THE EDUCATION PANEL FUNCTIONS

ON : The 1st and 3rd Sundays of the month

AT : Our Administrative Office,  
98/2, S.N. Banerjee Road  
Kolkata 700014.

TIME : From 10 a.m. to about 3 p.m.

### Assistance 2019-2020

Type of Assistance	No. of Persons (Monthly Average)
CSSAI Fees/Tiffin/Travel/Uniform etc.	76
CTR (@ 350 per month) Monthly Fees/Tiffin/Travel/Uniform/,	48
Baaldan (@ 10000 per year)	9
Individual Donors	22
Children's Medical (assisted by CSSAI)	3
Coaching Centre (assisted by CSSAI)	14

### Assistance 2020-2021

Type of Assistance	No. of Persons (Monthly Average)
CSSAI Fees/Tiffin/Travel/Uniform etc.	69
CTR (@ 350 per month) Monthly Fees/Tiffin/Travel/Uniform/,	48
Baaldan (@ 10000 per year)	9
Individual Donors	12
Children's Medical (assisted by CSSAI)	2
Coaching Centre (assisted by CSSAI)	-

### Assistance 2021-2022

Type of Assistance	No. of Persons (Monthly Average)
CSSAI Fees/Tiffin/Travel/Uniform etc.	64
CTR (@ 350 per month) Monthly Fees/Tiffin/Travel/Uniform/,	46
Baaldan (@ 10000 per year)	8
Individual Donors	12
Children's Medical (assisted by CSSAI)	1
Coaching Centre (assisted by CSSAI)	6

continues to function as a centre where 6 children still come for assistance in the vernacular. A total number of students 20 students would be assisted with tuitions.

### Activities during the Years 2020-2022

Children continue to be benefited from this panel and will continue their education with the assistance. These Children will continue to receive their admission fees, monthly fees, their hostel charges, books, transport, toiletries, uniform, shoes and kits, tiffin etc.

### Educational Assistance

Continued Educational Assistance (School Fees, Tiffin, Toiletries/Boarding School Assistance) was given to 139 children each year during this period this is primarily given to children attending regular school. This assistance depends on the need of the child and the situation of the family. A child may receive assistance in one or more areas as per the need. Children may receive their admission fees, monthly fees, their hostel charges, books, transport, toiletries, uniform, shoes and kits, as well as their tiffin. It is not that each child has received all of the above but could have received one or more of the above.

The need is also assessed in context of the child's class, school, distance of travel, need for boarding school, academic results and family situation.

During this period due to the restrictions' imposed owing to the pandemic most of our kids were studying from home. This of course meant that much of the expenditure remained unspent as there was no travel or tiffin etc.

### Annual Charges/Books/Uniform /Kit

Annual Charges/Books/Uniform/Kit these are once a year requirements of the children, were provided to the children only when the schools began opening up in 2022. Of course there were backlogs which need to be paid. CAISS has since cleared the backlog of all pending cases where documents were available for our verification. We also assist 26 children who needed assistance for books or uniform and kit or toiletries or travel for Boarding School.

### The Tuition Centre's

The Tuition Centre which were amalgamated had to be discontinued as the restrictions' curtailed travel and so on thus only those who lived around our Night Shelter continued to attend, where 6 children still come for assistance in the vernacular. This was subsequently discontinued when the second phase of lockdowns were imposed.

**Activities during the Years 2022-2023**

The year saw a slow start as we were faced with uncertainties and only once we were confident of the way forward that we brought things back to normal and began calling in batches of students to reimburse educational expenses.

**Educational Assistance**

Continued Educational Assistance (School Fees, Tiffin, Toiletries/ Boarding School Assistance) was given to 121 children each year during this period. This is primarily given to children attending regular school. This assistance depends on the need of the child and the situation of the family. We were able to bring things back to normal and have begun regular panel sittings but only a few were requested to attend each sitting keeping in mind COVID protocol.

Before the start of the year 2023 we had gone in for a re-evaluation of all cases and had an update of all case histories completed. This has helped greatly in weeding out some cases who we found taking advantage of the situation.

**Annual Charges/Books/Uniform/Kit**

Annual Charges/Books/Uniform/Kit these are once a year requirements of the children have been provided to 36 children only when the schools began opening up in 2022. CAISS has since cleared all the backlog of all pending cases where documents were available for our verification and cheques were issued. We currently assist 24 children who are in boarding school and needed assistance for books or uniform and kit or toiletries or travel.

**Overseas Scholarships**

We were approached by a donor in Europe to take care of the higher education needs of students who wanted to study higher and engage in professional and technical courses. We encourage our kids to persue careers and thus this window of opportunity was a great advantage as it added to the available finances and assistance helping our kids to follow their dreams.

**Awards for Excellence in Academics**

The awards for the two years where the lockdowns had disrupted studies were not awarded as it was felt that due to the open book examinations and online situation it would be difficult to assess the percentages thus it was felt that the awards would be reintroduced for the academic year 2022-2023 and meritorious students who excel in their studies would be given the awards to encourage the kids to take their studies seriously.



**Assistance 2022-2023**

Type of Assistance	No. of Persons (Monthly Average)
CSSAI Fees/Tiffin/Travel/Uniform etc.	47
CTR (@ 350 per month) Monthly Fees/Tiffin/Travel/Uniform/,	21
Baldan (@ 10000 per year)	6
Individual Donors	12
Children's Medical (assisted by CSSAI)	3
Coaching Centre (assisted by CSSAI)	-

**Individual Sponsorships**

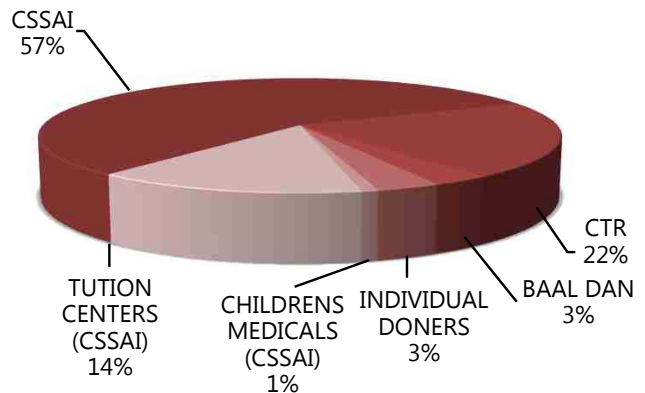
With the confusion and delays in the restructuring of our bank accounts and getting everything working did take a toll on our overseas sponsors as we couldn't approach many of them as bank transfers were not happening. Now that things are looking up we will be approaching our donors to see how our relationships could be built on again.

We continue to have 12 children sponsored by these generous individuals and we have continued to maintain the same and we have begun restructuring these sponsorships with the introduction of our sponsorship brochure and the SHARE IN THE DREAMS initiative reworked.

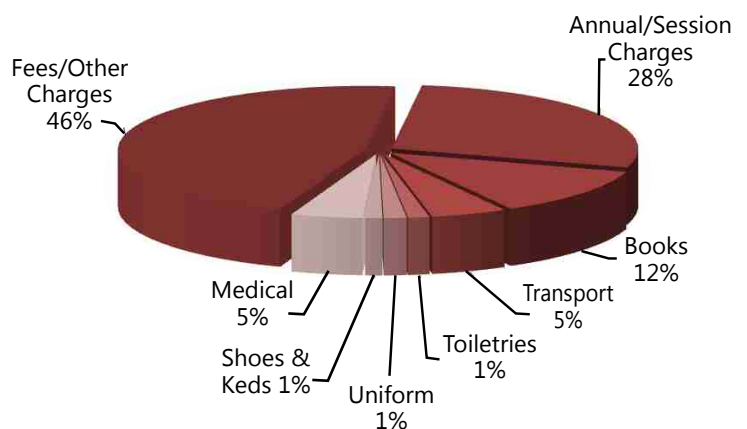
**Financial Breakup of Expenditure**

Below find a ideogrammatic representation of the Financial Expenditure the Panel during the reporting period

**CAISS EDUCATION BREAK UP OF EXPENDITURE (as per source of funding)**



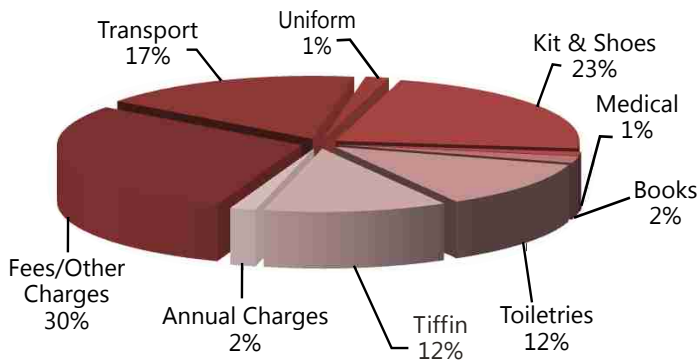
**EDUCATION PANEL (CSSAI) Percentage breakup of the Educational Assistance**





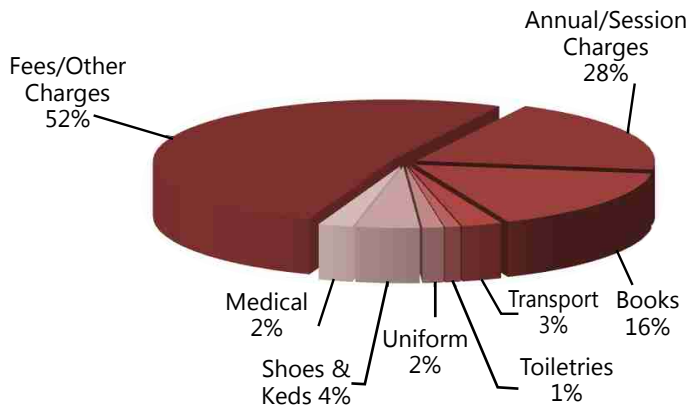
**EDUCATION PANEL (CTR)**

**Percentage breakup of the Educational Assistance**



**EDUCATION PANEL (INDIVIDUAL DONORS)**

**Percentage breakup of the Educational Assistance**



**The Education Panel**

The Team which looked after the panel comprised of Ms. Yvonne Cranenburgh. Mr. Glynn Taylor, Mr. Colin Fitzgerald & Mr. Nelson D'Nacio.



**Yvonne Cranenburgh**  
Jt. Convenor



**Colin Fitzgerald**  
Member



**Glynn Taylor**  
Member



**Nelson D'Nacio**  
Member



# Employment

## THE EMPLOYMENT PANEL FUNCTIONS

- ON : The 2nd and 4th Thursday of the month  
AT : The St. Mary's Church Premises  
92, Ripon Street Kolkata 700014.  
TIME : From 7 p.m. to 9 p.m.

The reluctance to take up gainful employment has always been a bone that needs picking and at CAISS this continues to be something that is push to the limit. We sometimes may sound cruel and heartless but if the pressure is not put many able bodied people would just rather sit around doing nothing and expect someone else to pick up the burden – not possible at CAISS which continues insist that people must take up employment.

This panel seeks to place the majority of those in jobs as security guards, drivers, nannies, housekeepers, etc. Those with better educational qualifications are recruited as Teachers mainly in Nepal and other neighbouring States where there is need for English speaking teachers. Jobs are also obtained in offices, the hospitality trade, airlines and courier services. This panel also assists with vocational training in Hotel Management and Computers.

The panel is always on the lookout for job opportunities the same may be emailed to them at [caissindia@gmail.com](mailto:caissindia@gmail.com).

The employment panel was a very essential addition. This panel seeks to place the majority of those who are less educated in jobs as security guards, drivers, nannies, housekeepers, etc. Those with education are recruited as Teachers mainly in Nepal and other neighbouring States where there is need for English speaking Teachers. Jobs are also obtained in Offices, the hospitality trade, Airlines, and courier services. This panel also assists with vocational training in Hotel Management and Computers. The panel is always on the lookout for job opportunities so do inform them when you hear of openings.

In terms of the economy, employment provides income to low-income families, rejuvenates domestic demand for goods and services, and boosts overall growth. In the case of our community we have been a community of service oriented people working a 9 to 5 job and being satisfied. Job today have become more difficult to come by and this has made things difficult as many of our community lived for the day. On a social level, employment can aid in social healing, encourage the return of disadvantaged people, and improve long-term social welfare.

"Unemployment in our community has lead to a host of social problems, including poverty, addiction, and social family unrest. Creating employment opportunities has helped many to reduce these issues, providing people with a sense of purpose responsibility and hope for the future.

For societies, work is an important feature in promoting community cohesion and safety; increasing civic social participation; and would help in the long term in reducing our dependence on spending on a range of social welfare benefits which are currently persued promoting social and economic development and self reliance make people more confident and brings hope to achieve more.

## **THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**

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Employment is an essential component of our holistic plan as we believe that this is absolutely necessary to bring financial stability and security for persons and families who may have been in difficult circumstances. It enables individuals to earn a steady income, meet their basic needs, and support themselves and their families.

### **Activities during the Year 2019-2022**

During the period under reporting 57 persons had approached the Panel for jobs out of which 28 were successfully placed in jobs like Security, Teachers, Assistant Teacher, Junior Teacher, Wardens, Librarian, Office Assistant, Receptionist, Secretaries, Helper, Captain in an Organic Restaurant, Domestic Help, Security Governess/Nanny, Packer, Carer, Caretaker/Estate Manager and Courier Boy. Some were awaiting an interview call/employer decision. A number of them were unable/did not take up jobs due to ill-health and other insubstantial reasons.

### **Activities during the Year 2022-2023**

During the year 2022-2023 the panel was extremely busy as the pandemic had taken a huge toll on the service sector and people were now regrouping and rejoining work. Much of our community which was dependant on the service sector found themselves in a tight situation as many workplaces had either run out of business or closed down and were reorganising themselves and their workforce. The older workforce was being replaced and many lost their jobs. With two years of new recruits waiting in line after finishing their professional training or college or those who were left with no alternative but to work because working members were no more around.

The year saw around 70+ applications out of which 53 persons were put into gainful employment as Teachers, Caretakers, Secretaries, Front Office professional etc. Through the efforts of this panel. Many applications / appointments still remained pending at the end of the FY and were accepted. We are indeed grateful to all those who continuously help us when they hear of vacancies inform us so that we could find persons for the job.

The Panel was handled by Mr. Leslie Pereira, assisted by Mr. Keith Hendricks.



**Leslie Pereira**  
Jt. Convenor Employment



# Self-Employment & Job Skills Training Unit

## THE SELF EMPOLYMENT & TRAINING PANEL FUNCTIONS

ON : Tuesday's and Thursday's every week.

AT : Our Administrative Office,  
98/2, S.N. Banerjee Road Kolkata 700014.

TIME : From 5.30 p.m. to 7.30 p.m.

This panel was started a few years ago. We approached a few mothers who are simple housewives and asked them if they were interested to learn a skill and make a living for themselves someday. They seemed to be very enthusiastic and from there on they started coming for regular classes.

Our Self-Employment Centre meets twice a week and teaches the mothers of our children and those who wish to learn a skill to sew, knit, etc. and the items made are sold by them. The Self-Employment Panel later evolved into a Job Skills Training Panel this was because we wanted to teach a skill which could make the ladies ready either to run their own centre or work with other agencies. The ladies are taught to make many useful items, viz. pillow covers, both in plain and frilled designs, Kitchen Towels of various colours' in checks, CD glass covers decorated with satin and netted lace material, glass/bowl/tray covers crocheted in white netted material bordered with hanging collared beads.



**Jennifer Dubey**  
Member Life Skill Training

## Activities during the Year 2019-2023

The panel suffered heavily due to the Pandemic During the years under review initially five ladies were undergoing classes at the Self-Employment Panel in the CAISS Night Shelter. With effect from February 2020 things had scaled down we were down to three ladies only. We did have to shift things to homes where possible

The ladies tailored night dresses in addition to cutting and stitching of jharans, cushion covers and table cloths. This was continued from homes all through the later years when possible. One of the ladies who learnt tailoring of night dresses is now sufficiently able to turn out night dresses without assistance and stitches night dresses at her home for CAISS at a very nominal rate which we hope to put on sale in the near future.

Cutting and stitching bags from left over material and making kitchen towels and tray cloths were undertaken. Patchwork has been done with left over pieces of material in stock. These were used for making table cloths, covers for blankets, etc. The ladies worked on table mats with waste wool/material.

Knitting classes unfortunately had to be kept in abeyance as the person teaching our ladies was not well.

The Panel put up a stall for the CAISS Carnival at St James' Church on 25th November, 2019 and also had a stall at the Diocesan Festival on 2nd December, 2019 at St. Paul's Cathedral where their hard work paid off with good sale of their handiwork.

The panel remained partially inactive over the period of the pandemic but this ensured that all the existing stock was liquidated and we are in the process of restructuring the panel and recasting the same with an online store on our website we hope the year ahead would reinvigorate this panel.

The Panel was handled by Mrs. Jennifer Dubey.

*Sadly both Ms. Angelina Burgess and Ms. Jennifer Dubey expressed their inability to file their nominations to serve on the Steering Committee with effect from April 2019 in view of pressing commitments and ill health but very readily and happily agreed to serve on the Self-Employment Sub-Committee. Thank you Angie and Jennifer.*





## *Youth Development & Social Activities*

### **Activities during the Year 2019-2022**

A Skills Development Youth Camp Life Skills Programme and Sensitization Programmes Outreach Activities / initiatives for children Due to the pandemic situation these activity were curtailed.

The youth assisted greatly during the pandemic many came out to help with the distribution of ration and financial assistance to the senior Our youth co-ordinator and members of our committee went out of their way to help people in need during the lockdown. Our youth were involved in the distribution of the ready to eat food packets and the cooked food initiative in partnership with the CAB. The youth also came out and joined the choir for The World Anglo Indian Day Service at The Church of Our Lady Of Vailankanni, Picnic Garden. The youth helped at Christmas with the distribution of the special Christmas ration and gifts for the children

### **Activities during the Year 2022-2023**

The pandemic took a huge toll on our Youth Development Initiative as over the three years which we lost to the restrictions and lockdowns we actually lost a group of young people who were at that point where they are encouraged to take on leadership roles as they were passing on from school to university and for us this is generally the opportunity and the years we use to groom our young people. The existing core team out grew their position and we did not have the next team in place as we physically could not organize meetings or events which help build our young adults and encourage them to take up leadership.

**A Life Skills / Sensitization programme** for children was held for the first time after the pandemic and this included activity both recreational and educational. A Special input session and then a free flowing discussion and questions.



## YOUTH CORE GROUP MEETINGS ARE HELD

ON : The 2nd Saturday of the month.

AT : The Administrative Office  
98/2, S.N. Banerjee Road  
Kolkata 700014.

TIME : From 5.30 p.m. to 6.30 p.m.



After two years of long lockdowns due to the pandemic restrictions' and a time of uncertainty. CAISS had called all the youth for a Get-together Fellowship over tea on the 22nd of May 2022 (Sunday) by 4pm at the Night Shelter. Out of 43 confirmations 35 youth were able to join us. The meeting started with an ice breaker where everyone introduced themselves and talked about their interests and their future plans. They also shared the impact of COVID-19 in their lives. In this fellowship the youth had talked about the current affairs of your community like our population.

A short PPT presentation was showed to the youth about our census of the community according to the government and the CAISS youth schedule for the financial year 2022-23. In which they were told about every events that CAISS were organizing throughout the year.

**Outreach Activities** are initiatives held at least once a month or may be clubbed together with on site events with our other programmes. The Youth assisted in the events which included youth meetings and planning events.

The youth assisted greatly during the year. Many came out to help with the distribution of ration and financial assistance to the seniors. Our Youth Coordinator and members of our committee went out of their way to help people in need during the lockdown.

The youth also came out and joined the choir for The World Anglo Indian Day Service at The Church of Christ the King. The youth helped at Christmas with the distribution of the special Christmas ration and gifts for the children. They also took charge of the stalls at the Christmas Carnival held at Dilip Maat.

The youth voluntarily wanted to participate in many of the events according to their availability of time. The CAISS official website, face book , Instagram and Twitter accounts were visually shared with the youth and encouraged them to share their thoughts and talents through the above mediums.

Our Skills Development/ Youth Camp designed specifically for the purpose of building on the skills of the children and also encouraging then to assume leadership could not be conducted in this year but we do plan a summer day out for all of our youth.



**Nelson D'Nacio**  
Youth Co-ordinator



**Justin Jude**  
Member



**Colin Fitzgerald**  
Member





# Night Shelter

The motto of CAISS Night Shelter continues to be 'shelter the homeless and downtrodden of the community' but sadly there are no takers. There is only one gentleman who resides on the premises and one gentleman who lives in the Salvation Army Hostel but is under medication which is monitored. Hence he is given a breakfast and dinner daily. Over the weekends he stays at the Shelter.

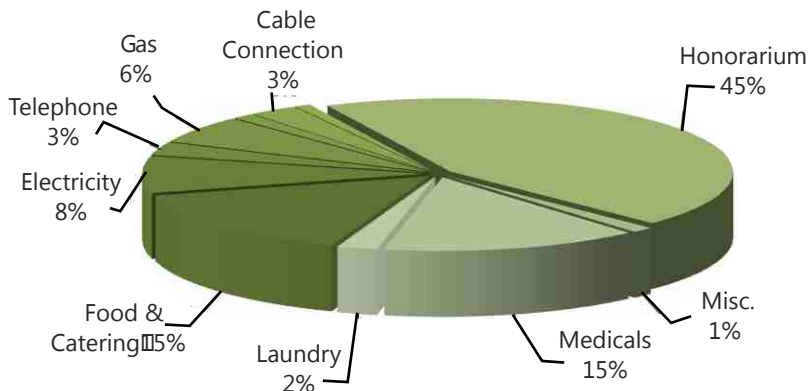
Richard Marum looks after the Security of the place and also does the cooking for residents, and Maria Holt ensures that the place is always clean.

## Activities during the Year 2019-2020

Staff and all residents of the Shelter were invited to the Jumble Distribution, Christmas Tree Party & Lunch, CAISS' Annual Picnic and A. I. Day Fellowship Service. Apart from these, Lunches and Dinners were sponsored for them during the year. The Old Boys of St. James School also treated them to a beautiful dinner at Easter and Christmas. The NIGHT Shelter has since remained closed due to the pandemic and its after effects.

### CAISS NIGHT SHELTER

#### Percentage breakup for of the Running Expenditure





## ***The "WE CARE" Project***

**You can call us on :  
8420-082880 / 81**

It's Time We Listen...

In the hustle and bustle of life we have stopped listening. Instead we only hear people out. There are a number of people who find themselves alone and sometime with no one to talk to.

At CAISS this has become an important part of our being available to those who need us the most. With things going virtual and become very impersonal we really have a task on our hands. We were able to reach out to many young people over the two years on the phone and believe we were fairly consequential and did have an impact.

Being alone and ageing can sometimes be overwhelming and could leave people dejected and anxious especially when you are not economically stable it was here that people needed a friend to talk to. CAISS was able to reach out to our seniors and assist them with things beyond just the commonplace assistance.

The WE CARE Project of CAISS is an attempt to spend quality time with those who need someone to talk to....

If you know of someone who is stressed, alone or disheartened in Kolkata and needs someone to talk to call us and someone will be available. You can call us on: 8420-082880 / 81 and we will make every effort to reach-out to them.





# Public Relations

## **PUBLIC RELATIONS:**

Thank you our dear members, donors and friends for your astounding support not to mention your generosity during the period April 2019 - March 2023.

We are extremely grateful to John & Penny Vyse of Australia for their monthly support for the work of CAISS. May God bless you for supporting our cause of reaching out to our folks in distress.

Thank you and may God bless all our dear members, donors both institutional and individual, friends and their families for their care, support and generosity. We look forward to your continued support.

## **SOCIAL/MEMBER EVENTS**

The main focus of CAISS is to serve the community. However, we also try to make time to organize social/member events for our members & well-wishers. During the year 2019-2020 we organized the following programmes:

### **CARNIVAL SUNDAY 19TH NOVEMBER 2019 AT ST. JAMES' CHURCH VICARAGE LAWNS,**

A day when all our well-wishers & supporters enjoy to the utmost! Like all other years the event was a major success.

Anglo-Indian cuisine along with Thai, Chinese as well as cakes, chocolates, shakes, cold & hot coffee, tea, soft drinks did not go to waste. Visitors kept strolling in from 11 am onwards till end time. The Food Court remained 'full' all the while.

It was no different on the fields where games, white elephant, wild fire, handicrafts, fashion jewelry and a special stall for kiddies were visited all through the day. Eventually when it was time to wind up, visitors still wanted to try their luck at the games & kiddies corner.

The last bonanza of the day – The draw for the winners of the Donation Drive kept back many just in case their number was the 'lucky one'.







The day never had a moment of boredom for anyone – be it the stall holders, volunteers, visitors, staff. The first time stall holders were overheard saying ‘I will book my space next year again!’ and that was sure encouraging to the ears!

### **CAISS FAMILY CHRISTMAS DANCE**

The CAISS Christmas Family Evening brings our members, their families & friends together. The event gives us all the opportunity to enjoy with chatting, dancing, singing, eating and drinking. The dance floor at **Sparks@Calcutta Rangers Club** took some time to fill in but soon the music from **Crest** could not keep the dancers away and soon enough the floor had everyone in the mood for a delightful evening.

### **ANNUAL PICNIC : 12.01.2020 Methodist High School, Dankuni**

Our enthusiastic & supportive group of picnickers never fail to turn up on this day, filled with laughter & happiness and of course tiredness at the end of day! We had a wonderful time at the Annual Picnic with 160 people joining us for a day out in the sun.

### **Lunch for our Beneficiaries by COSMOS Vetrans : 09.02.2020 Loreto School Entally.**

A Special Lunch was organised for all our seniors by the COSMOS Vetrans and their friends for Australia. Apart from a sumptuous lunch all the seniors were given a gift and an envelop.

### **ANNUAL GENERAL MEETING : 16.02.2020 Child Empowerment Centre St. James Church**

The AGM of society was held on 16.02.2020 and attended by 68 Members of Society. The AGM saw change in the Steering Committee and the introduction of new members to the committee.

### **WORLD ANGLO-INDIAN DAY : 02.08.2021 Ecumenical Service**

Our Online service was held at Our Lady of Vailankanni Church Picnic Garden. Our Families, Members, Friends, Well-Wishers, Clergies (both Roman Catholic & CNI) come together to worship, praise & thank God for his Grace & Mercy bestowed upon us in our service to the community. This year was even more special as the service was conducted online and we were joined by members of the community across the world. The service this year was held in partnership with the International Federation of Anglo-Indian Associations and the Federation of Anglo-Indian Association in India. The fellowship thereafter of those physically present was filled with laughter & chatter as everyone interacted with one another after the long lockdown which had kept people indoors.

**WORLD ANGLO-INDIAN DAY : 02.08.2022 Ecumenical Service**

On Tuesday, 2nd August members of the Anglo-Indian community gathered at Church of Christ the King for an Ecumenical Thanksgiving Service. There were around 250 members in attendance at the church with priests from the Catholic Church, Fr Pat Walsh, Fr. Orson Wells and Fr. Basil Mandi the Parish priest of CKC, also present was a special guest Fr. Brent Otto. From The Church of Northan India by Fr. Shreeraj Mohanty was present. The magnitude of the celebrations increased greatly after a two year gap due to the pandemic.

**Seniors Shout out Tea /Distribution of Jumble Sunday 4th December 2022 CAISS Office**

The Christmas feeling was ushered in as early as 4th of December when CAISS organized the Seniors Day for collection of Assistance and Tea along with this was the Jumble Distribution for our beneficiaries at the CAISS office from 10 a.m. onwards. Usable items such as old clothes, household articles, shoes & bags were distributed. We express our sincere appreciation to all our members who generously donated items thus contributing as much as they could & to all our youth who volunteered their service to ensure the distribution of Jumble went off smoothly.

**Christmas Bonfire Saturday 10th December 2022 St. James' Church Vicarage Lawn**

It was that time of the year again, the season of good will, the feeling of love and togetherness. Preparations had begun well in advance. Even for the second event of this season, the "Bonfire and Carol Evening"

**Christmas Carnival Friday 16th December 2022 Dilip Maat, Picnic Garden**

The annual CAISS Carnival was given a miss sadly more because of a lack of manpower than anything else but we did join together with the Catholic Association of Bengal to have a wonderful Christmas Carnival at the Dilip Maat in the heart of Picnic Garden 5 p.m. onwards. Apart from raising funds to meet expenses of various outreach activities of the Society, the Carnival brought people from all walks of life to work as a team, fostering a sense of unity and togetherness.

**Children's Christmas Tree & Family Lunch Sunday 18th December 2022 Loreto, Entally**

The Christmas Family Lunch was held for all our beneficiaries both old & young as well as for their siblings and family members on the Sunday before Christmas as always at the Loreto Convent Entally School grounds. Around 700 + persons thoroughly enjoyed themselves.







**Family Christmas Evening & Dance Tuesday 27th December 2022 Jamuna Banquets**

The Christmas Family Party was held on 27th December at the Jamuna Banquets starting at 8:00 p.m. With a live band in attendance almost 300 people danced the night away. Mouth watering snacks were on sale. A draw was held for the Lucky Guest & Lucky Member tickets and the winners of these took home exciting gifts. It was an enjoyable evening for both members & their guests.

**Good Ol' Calcutta Memories Friday 30th December 2022 Victoria Memorial Lawns**

Joining hands with the Catholic Association of Bengal this year we were able to pull off another impossible Celebration the warmth of Christmas at the Victoria Memorial something quite unheard of. Good Old Calcutta Memories at the Victoria Memorial Quadrangle will always be a beautiful memory. What better way to celebrate old Christmas memories of Calcutta but with Usha Uthup as she took us down memory lane of her evenings of festive season in Calcutta.



**Family Picnic Sunday 22nd January 2022 JDS Howrah**

On 22nd January of 2023, The Calcutta Anglo-Indian Service Society, prepared a picnic for all the Anglo Indians to come together as one family and exhibit the community's love. The picnic was held at Julien Days School in Howrah. The school is located on the outskirts of Kolkata, and its grounds are big and green. The picnic provided an opportunity for everyone to enjoy the outdoors, socialise, and have some fun.



## ***Membership:***

2019-2021 brought in 1 new family membership & 5 individual memberships. 9 individual memberships & 5 family memberships were discontinued in 2019-20 and 22 individual memberships & 9 family memberships were discontinued in 2020-21 by way of immigration, shifting residence without intimation, resignations and demise. We welcome all our new members and look forward to your helping hands to the Committee and support of CAISS activities.

Donations from members for the Burial, Education & Reach Out funds and also for the Night Shelter and jumble were gratefully received during 2019-2020.

Membership remained closed for three years 2020 to 2022 this was basically due to the pandemic restrictions and physical mobility for us to go out and vice versa. The financial year 2022 – 23 brought in 1 new family membership. 9 individual memberships & 5 family memberships were discontinued in the year due mainly to way of immigration, shifting residence without intimation, resignations and demise. We welcome all our new members and look forward to your helping hands to the Committee and support of CAISS activities.

Subscription collections were restricted and our office staff did not go to collect the same through the past two years when the pandemic raged. We are grateful to all our members who have so kindly brought up to date their subscriptions and have contributed to make a difference in someone's life.

## ***Acknowledgements:***

We sincerely thank every member of the Society and all our well-wishers/donors, both in India and abroad. We are indeed grateful to Louis De'Cruze and the Canadian Social Services for Anglo-Indians (CSSAI), Canada, the Late Blair Williams and Calcutta Tiljala Relief Inc (CTR), I Partner Canada, Tanya Pinto & Baal Dan, USA, Karen Lobo & the Stella Eaton Bursary Fund of U.K. and Individual Sponsors, namely Robert & Althia Roga of Bareilly, Avril & Roger Ayo of Australia, Laurie & Helen Noronha of Canada, Dr. Robyn Andrews & Keith Butler of New Zealand, Lisa Butcher of U.K., Susanne Wernli of Switzerland, Ms. Aeysha Dhawan of Australia, Ms. Geraldine Gabriel of Australia, Dave McNulty of New Zealand, Ronald & Marian Gass of Australia, Raymond & Patricia Smart of U.K., Walter & Delphine Jamieson, Errol & Joycelyn James of Australia, Peter & Jenny D'Souza of Australia, Peter & Marilyn Ensor & fly of Australia, Gary & Lauren D'Souza, Hong Kong, Mark & Sherry Antick of Australia.

We record our Special thanks to all those who made donations during the difficult times of the pandemic....

Our thanks to J. Thomas & Co. Pvt. Ltd., Kolkata for the generous donation of dry tea every month for all our beneficiaries and also for our other projects, like the Christmas Tree Party & Lunch for the beneficiaries. Thanks also go out to our members and donors who donated for the Carnival and Christmas Tree Party & Lunch

We thank Goethals Memorial Centre who grant a discount on patients sent by us.

Every year our Night Shelter residents and staff are given a wonderful time for Christmas & Easter by Mr. T. Ireland and the Alumni of St. James' School. The recipients join us in saying a very special thank you to all of you for being so thoughtful and caring.

Our heartfelt gratitude and thanks go out to the Kaylou Trust who made it possible for us to fulfill our dream of having a Premises/Night Shelter and to the AI Appeal Fund, Australia.

Avril Ayo (Sydney, Australia), principal sponsor who initiated the Eye Project and The Rotary Club of Paramatta City Inc. and Priyamvada Birla Aravind Eye Hospital, Kolkata are thanked deeply for giving us the chance to help those in need. Thanks also to our other well-wishers/donors who support this cause

We are thankful to a number of Principals and their schools for their support, kindness and generosity throughout the year not only to our children but to the various activities of CAISS, viz. St. James' School, St. Thomas' Day School, Mirza Ghalib Street, Julien Day Schools, Loreto Convent, Entally, La Martiniere College for Boys, Lucknow, La Martiniere College for Girls, Lucknow, St. George's School, Bowbazar, Calcutta Boys' School, S.N. Banerjee Road, Kolkata, Loyola High School and The Frank Anthony Public School. We look forward to your continued cooperation and assistance.

We express our sincere thanks to Ms Sherry Antick of Australia and Ms Olga Smart of U.K., for sponsoring the Ryan Freedom Awards - Toppers in ISC & ICSE. Thank you Mr. Andrew Scolt & family for the Rosalind Anne Scolt Memorial Scholarship in memory of your late mother awarded to the topper in ISC or ICSE. Thanks also to CTR and CSSAI for sponsoring the remaining Awards. These awards encourage and motivate the children. God bless all of you.

Our thanks to St. Teresa's Church, St. Mary's Church, Ripon Street, St. James' Church, Fatima Church, Our Lady of Vailankanni Church Picnic Garden and specially The Church of Christ The King for allowing us to host our Ecumenical Thanksgiving Service, Brainstorming Meeting and various other programmes on their premises.

Mr. Murli Punjabi and his partner Vishu and Staff of Jamuna Banquets and Mr. Satya N. Burnwal and staff at Sparks@ Rangers Club thank you very much for allowing us to host our dances on your premises and for the kindness and generosity extended. We also thank Rangers Club for taking care of our needs for the dances even on last minute requisition.

We would like to thank Ms Gail Manuk - Taj Group of Hotels and Ms Noella Xavier for their generosity, assistance and support for the Christmas Family Evening, Mr. Derek Fernandes who never refuses to play beautiful music for our Choir. God Bless you Derek and may He use you mightily in your music ministry. Ms Clara Cranenburgh - we very much appreciate your taking photographs at our various events.

A special 'Thank You' to the Core Committee of the Youth Panel who have sacrificed many Saturdays, Sundays and holidays away from their families and friends, just to be present at meetings to discuss, plan and prepare for the programmes that are held regularly.

A big 'Thank You' to all the Steering Committee and Sub-Committee Members for their constant support and guidance at the Panels. Many of our events and programmes would not have been possible without your presence, input and help.

A special thanks to our small band of dedicated staff.

It would not be complete without saying a very special thank you to the families of the Steering Committee members who not only give up valuable time with their loved ones being away at the meetings and various programmes but also assist in countless ways for the smooth functioning of the Society to bring joy to the people we serve.

Words will never be enough to thank all you wonderful people! Thank you once again and may God bless all of you.



# Finance

## FINANCE REPORT 2019 – 2023

For us at CAISS the last four years 2019 -2023 were years which have kept us anxious and concerned and have doubly instilled in us the consciousness that we do need to thank God for all our generous donors who have continued to support the work of CAISS through the most difficult times. We needed to take stock and reallocate resources really not knowing where our funds would come from. We often felt that we knew the pulse of the community yet we found ourselves in the middle of the deep blue sea when we faced a crisis.

It is a constant struggle as CAISS is continually faced with not only an increase in the number of persons requiring assistance but more the quantum of their requirements also going up. As we have mentioned before today the rupee buys even less and thus even though the quantum of funds received has gone up or remained the same the cost of trying to do what we did yesterday has increased manifold thus even with the same amount of funds we are not able to do what we were doing. Our families are finding it difficult with every increase in price which makes it more difficult to make ends meet today. Today a family suddenly finds it impossible to cope as the children still have to go to school and the fees have increased manifold, books and admission/session fees are unmanageable, living costs have gone up and even the daily fresh market costs more. In a situation like this even middle class families are finding it difficult to manage their finances. The marginalised and those in poverty find it impossible to manage as the tide turns against them.

In an attempt to assess the felt need we had undertaken a study and with the analysis we find that people and middle class families continue only to be able to do the bare minimum with their income worse still the less fortunate who are reeling under the pressure. People tend to neglect medical treatment, children's education, compromise on living conditions just to be able to have money for a meal, a day. These realities will assist in plotting the course we need to take to make a more tangible impact. We have already started cutting back as it is not possible to be able to provide for everything but at the same time we need to make our assistance relevant and adequate to keep a child in school or assist a senior to meet a basic need.

We are invariably faced with applications of new admissions to school, yearly education needs of their children especially at the beginning of a new academic year are a knockout punch with these expenses ranging anywhere between INR 5000 to 25000 and college which is not a cheap affair either college fees for the initial admission could range from anywhere between INR 20000 to 100000 depending on the course the young people want to take up and we at CAISS sometimes find these demands difficult to meet as a constrain on our funds does make us have second thoughts. At CAISS it has always been our primary objective to meet the most pressing need and to the maximum we can.

Our area of concern continues to remain the medical needs of our seniors more specifically for operations and critical illnesses take a huge toll on an average Anglo-Indian family at CAISS we do help but it is not always possible to give the amount required to meet the need and thus only part payments are made. We have introduced a percentage assistance model which is being implemented, indeed to just be available for those who need assistance. Our faith in God's provision which has seen us through the last 47 years and many a difficult time has been overcome with his grace..

#### **Government Rules and Limitations**

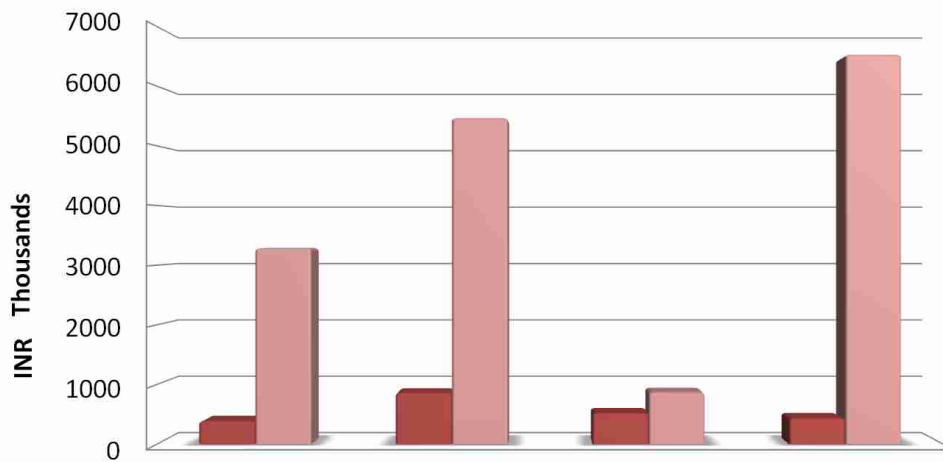
The initial years 2020 to 2022 were extremely concerning as there was much hesitation with the new FCRA laws coming in and setting up a period of delays and uncertainty. Re registration and renewal of our permission was needed and this was done in early 2022 with a visit from the authorities.

Bank accounts had to be closed and new accounts opened as per the new requirements and this took a toll as this caused delays and loss of donations during the years where this was undertaken. Delayed returns and a hefty fine ensued but really couldn't be avoided. Today as we present this report we are pleased to record that we have received our renewal for the next 5 years. Our Income tax returns are updated and filled up to date.

#### **Receipts and Donations.**

The year saw receipts to the tune of Rs. 71.6 lakhs which comprise mainly of overseas donations both institutional as well as individual out of the total donations this year CAISS has managed to raise well over 20% of its donation in India. The local subscriptions amount to approximately Rs.1.96 lakhs.

**BREAKUP OF DONATIONS/GRANTS RECEIVED  
(LOCAL & FOREIGN DONATIONS)**



	2019-20	2020-21	2021-22	2022-23
■ LOCAL CONTRIBUTIONS	388190	863330	524042	438003
■ FOREIGN CONTRIBUTIONS	3284886	5470557	871372	6533433

At CAISS we find donors across the world willing to donate to meet programme needs and we have always ensured that all funds received for the specific purpose are used thereof over the years we have had a surplus in funds thus we have never found it difficult to meet administrative expenditure more so because it has been adequately low around 7-8 % and thus none of our donors really needed to provide additional funds for the programmes which have increased substantially around over the last three years. The problem though has been the basic administrative needs which were either met with saved funds or are left unaccomplished for example the need to employ support staff for programme and finance continue to remain outstanding.

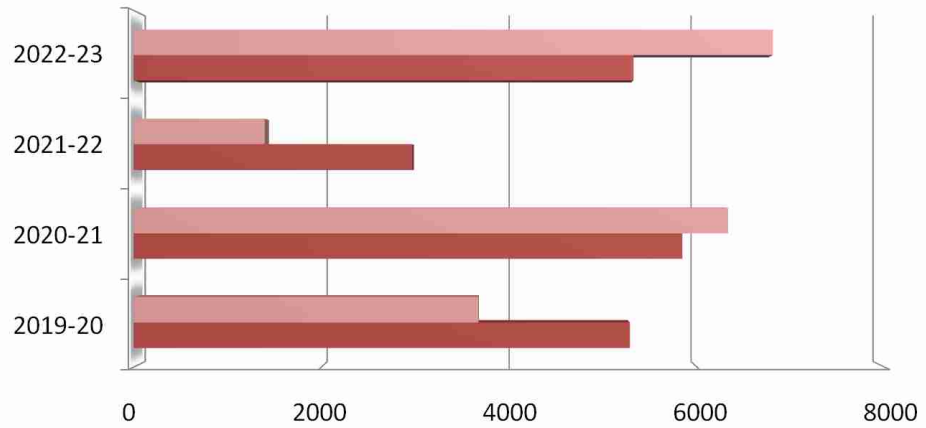
**Income & Expenditure**

In the last year CAISS was able to raise adequate donations to meet the payments it required to make for the different programmes it runs. The phenomenon of carried forward surplus now doesn't arise as much of our expenditure is being met from accumulated funds from the previous year and the reserves are depleting.

Of the total receipts for the year approximately Rs. 71.6 lakhs adequately took care of the total expenditure amounting to approximately Rs. 68.9 lakhs leaving us a surplus Rs. 2.07 lakhs without making a provision for depreciation.



**CAISS Income Vs Expenditure 2019-2023**

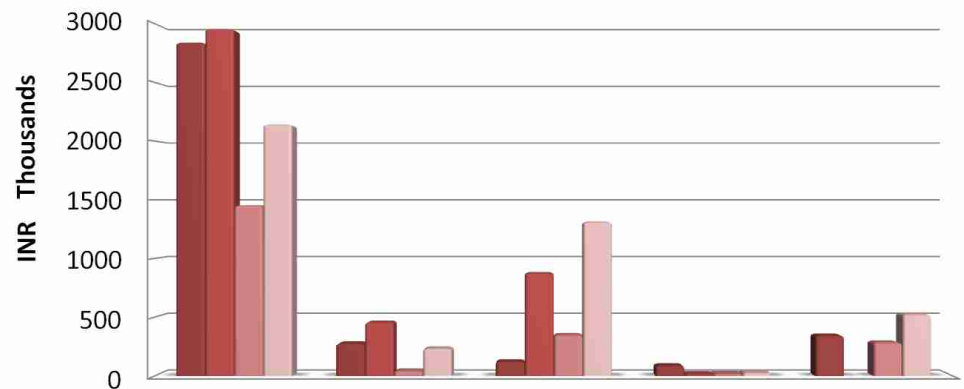


Thousands	2019-20	2020-21	2021-22	2022-23
RECEIPTS	3673076	6333887	1395415	6812324
PAYMENTS	5287545	5845552	2967812	5325554

**Analysis of CAISS Income Vs Expenditure 2019-2023**

The graph shows the situation of Income vs Expenditure over the last five years this gives a fair idea of the status of the organisation over the last five years.

**CAISS BREAK UP OF MAJOR EXPENDITURE HEADS**



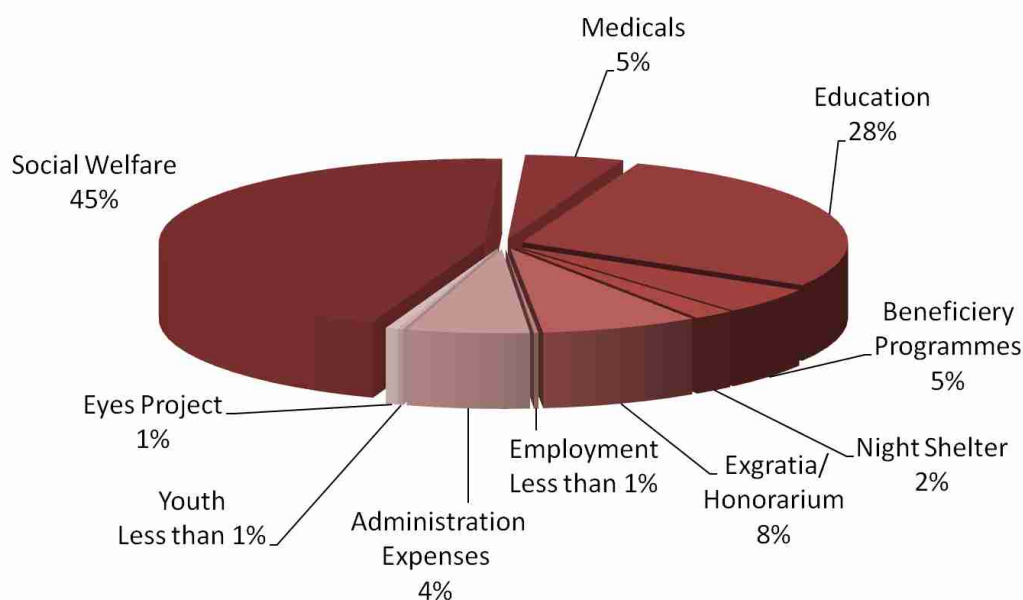
	SOCIAL WELFARE	MEDICALS	EDUCATION ASSISTANCE	EYE PROJECT	BENEFICIARY PROGRAMME
2019-20	2842273	276724	122252	87380	345020
2020-21	2958790	456800	876252	17380	
2021-22	1452600	43600	348800	19520	284600
2022-23	2143750	233500	1312650	30100	524600

**Break up of Expenditure 2019-2023**

The graph below explains the breakup of expenditure incurred during the year and while we see the maximum expenditure on programmes CAISS takes pride in the fact that the total administrative expenditure of 7.5 % does not exceed 10% of the total expenditure this is considered a good practice worldwide. The percentage break up if compared with the previous years will show a percentage rise in both social welfare and educational panel expenses.

This second graph below gives a breakup of the earmarked funds in the accounts which we left untouched as we continued to be able to run our programmes from the receipts during the year.

**EXPENDITURE**  
**Percentage breakup of Expenditure for the FY 2022 - 23**



**CAISS Financial Projections & Budget 2023 - 2024**

The projections worked on estimate that CAISS would require approximately Rs. 85 - 90 lakhs to be able to meet the needs of the less fortunate of the community in Kolkata. These targets have been set keeping in mind trends CAISS has seen over the last year enhancing these by approximately 10 to 15 % for the year. Of this CAISS receives institutional donation (fixed yearly) of approximately 40 lakhs and requires to raise the balance from individual donors.

Project costs have been curtailed in the past if adequate donations are not received and thus it is imperative for CAISS to raise funds through the year.

The coming year will see a reduction in project expenditure and a restructuring of our assistance procedures thus we need to brace for a financial restructuring and programme alterations as there are indications from our donors that their funding to is limited.

It will thus be our endeavour to link ourselves to government programmes and our beneficiaries to government schemes to take some of the load of the CAISS funding and endeavour will be made to open bank accounts and join the government insurance pension and medical schemes so as to take care of the future of our community holistically.

CAISS is indebted to all those who continue to support it and the work it does for the community here in Kolkata. We continue to receive support from kind hearted donors the world over who continue to trust the society to keep the promise to reach out to the community in Kolkata. It is this support and the determined resilience of people who stand with us who actually keep CAISS on course not to forget our members here in Kolkata who support the cause wholeheartedly, to all of them a BIG THANK YOU and May you continue to REACH OUT and be an instrument of God's Abundant Love.



# Audit Report

Audit Report (for the year 2022-23)

**GEORGE READ & CO**

Chartered Accountants

1, CHOWRINGHEE SQUARE  
KOLKATA - 700 069  
☎ 2248-2919 / 2243-9094  
E-mail: georgeread@rediffmail.com

## AUDITORS REPORT

We have audited the attached Balance Sheet of The Calcutta Anglo Indian Service Society as at 31st March, 2023 and the Income & Expenditure Account and Receipts & Payments Account for the year ended on that date annexed thereto. These Financial statements are the responsibility of the management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in India. Those Standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by the management, as well as evaluating the over all financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

### WE REPORT THAT :

1. We have obtained all the information and explanations, which to the best of our knowledge and belief were necessary for the purpose of our audit.
2. In our opinion, proper books of account have been kept so far as appears from our examination of the books;
3. The Receipts & Payments Account and Income & Expenditure Account dealt with by this report are in agreement with the books of accounts;
4. In our opinion and to the best of our information and according to the explanations given to us, the said accounts give a true and fair view ;
  - a) in the case of the Balance Sheet, of the state of affairs as on 31st March, 2023
  - b) in the case of the Receipts & Payments Account, of the receipts and payments for the year ended on that dateand
  - c) in the case of the Income & Expenditure Account of the Surplus for the year ended on that date.

  
Convenor/Jt. Convenor/Secretary/Treasurer  
THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY

Date : 13.09.2023  
Place : Kolkata



For GEORGE READ & CO

FRN : 302208E



CA RAJIB PANJA

Partner

Membership No. : 57393

UDIN: 23057393BGQYVK2340



**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**  
**BALANCE SHEET**  
**AS AT 31ST MARCH 2023**

LIABILITIES	Amount (Rs.)	ASSETDS	Amount (Rs.)
<b>Corpus Fund</b>		<b>Fixed Assets</b>	
As per last account	6,66,643.75	As per Shedule-A	12,75,550.46
<b>Capital Fund</b>		<b>Current Assets</b>	
As per last account	26,06,287.36	<b>Cash at Bank</b>	
Add: Income over Expenditure	3,60,748.74	Foreign Contributions (SCB)	1,50,699.32
	29,67,016.10	Foreign Contributions (SCB)	10,56,708.10
		General Contributions (AXIS)	3,37,748.96
			15,44,154.38
		<b>Cash in Hand</b>	
		Foreign Contributions	1,777.88
		General Contributions	15,065.14
			16,843.02
		<b>General Receivable</b>	10,52,600.00
		Less : Adjusted during the year	10,52,600.00
		<b>Corpus Fund Deposit</b>	
		As per last account	6,66,643.75
		<b>Loans &amp; Advances</b>	
		TDS Recoverable	1,30,468.24
<b>Total</b>	<b>36,33,659.85</b>	<b>Total</b>	<b>36,33,659.85</b>

In terms of our separate report of even date.

**GEORGE READ & CO.**

Chartered Accountants

From Regd. No. 302208E



**RAJIB PANJA**

Partner

Membership No. 057393

UDIN : 23057393BGQYVK2340

Place : Kolkata

Date : 13th September 2023



*Philizald* *Thiamanda*

Convenor/Jt. Convenor/Secretary/Treasurer  
**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**

**SCHEDULE A**

**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY  
SCHEDULE OF ASSETS FOR THE YEAR ENDED 31ST MARCH 2023**

<b>Assets</b>	<b>Value as on 1.4.2022</b>	<b>Rate of Depreciation</b>	<b>Addition During the year</b>	<b>Total During the year</b>	<b>Depreciation During the year</b>	<b>Written Down Value As on 31.3.2023</b>
Land & Building - Night Shelter	13,18,609.17	5%		13,18,609.17	65,930.46	12,52,678.72
Computer & Printer	2,359.61	40%		2,359.61	943.85	1,415.77
Electrical Appliances (Music System, Sound System etc)	17,268.91	15%		17,268.91	2,590.34	14,678.57
LCD Projector	7,973.41	15%		7,973.41	1,196.01	6,777.40
<b>Rs.</b>	<b>13,46,211.11</b>	<b>0.00</b>		<b>13,46,211.11</b>	<b>70,660.65</b>	<b>12,75,550.46</b>





**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**  
**INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2023**

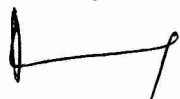
EXPENDITURE			INCOME		
Particulars	Amount	Amount	Particulars	Amount	Amount
To Social Welfare Expenses		2312590.00	By <b>Donation</b>		
To Medical Expenses		230600.00	Foreign Contributions	4980833.00	
To Eye Project		36100.00	General Contributions	<u>182835.00</u>	
To Night Shelter Expenses		96560.00			5163668.00
To Educational Assistance		1318240.00	<b>Bank Interest</b>		
To Allowances & Exgratia		390513.00	By Foreign Contributions	39317.89	
To Employment & Job Skills Training		20450.00	General Contributions	<u>3049.00</u>	
To Municipal Tax		3224.00			42366.89
To Youth Development & Social Activities		10650.00	By Subscriptions		43240.00
To Subscription/Donation		21500.00	By Christmas Distribution Programme		710450.00
To Postage		3450.00			
To Printing & Stationery		38450.00			
To Travel & Conveyance		31800.00			
To Legal Expenses		78500.00			
To Audit Fees		32960.00			
To Website		13900.00			
To Miscellaneous Expenses		47690.00			
To Bank Charges		7288.50			
To Office Expenses		48700.00			
To Christmas Distrubtion Programme		783150.00			
To Depreciation		70660.65			
To Excess of Income over Expenditure		360748.74			
		<b>5959724.89</b>			<b>5959724.89</b>

In terms of our separate report of even date.

**GEORGE READ & CO.**

Chartered Accountants

From Regd. No. 302208E



**RAJIB PANJA**

Partner

Membership NO. 057393

UDIN : 19057393AAAAEE2088

Place : Kolkata

Date : 13th September 2023






*Thiamanda*  
*Rajib Panja*  
 Convenor/Jt. Convenor/Secretary/Treasurer  
 THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY

**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY  
RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2023**

RECEIPTS			PAYMENTS		
Particulars	Amount	Amount	Particulars	Amount	Amount
To <b>Opening Balance</b>			By Social Welfare Expenses		2312590.00
<b>Cash at Bank</b>			By Medical Expenses		230600.00
Foreign Contributions (SBI)	12376.27		By Eye Project		38100.00
Foreign Contributions (SCB)	23613.64		By Night Shelter Expenses		96560.00
General Contributions (SCB)	<u>35388.00</u>		By Educational Assistance		1318240.00
		71377.91	By Allowances & Exgratia		390513.00
<b>Cash in Hand</b>			By Employment & Job Skills Training		20450.00
Foreign Contributions	4140.00		By Municipal Tax		3224.00
General Contributions	<u>1470.00</u>		By Youth Development & Social Activities		10650.00
		5610.10	By Subscription Donation		21500.00
To <b>Donation</b>			By Postage		3450.00
Foreign Contributions	6033433.00		By Printing & Stationery		38450.00
General Contributions	<u>182835.00</u>		By Travel & Conveyance		31800.00
		6216268.00	By Legal Expenses		78500.00
To <b>Bank Interest</b>			By Audit Fees		32960.00
Foreign Contributions	39317.89		By Website / Licence		13900.00
General Contributions	<u>3049.00</u>		By Miscellaneous Expenses		47690.00
		42366.89	By Office Expenses		48700.00
To Subscriptions		43240.00	By Bank Charge		
To Christmas Programmes		710450.00	Foreign Contributions	7170.00	
			General Contributions	<u>116.00</u>	
					7288.00
			By Christmas Programmes		783150.00
			Christmas Distribution Programme	524600.00	
			Christmas Family Evening	188393.00	
			Christmas Carnival / Picnic	<u>70157.00</u>	





  
 Convenor/Jt. Convenor/Secretary/Treasurer  
 THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY

**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**  
**RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2023**

RECEIPTS		PAYMENTS			
Particulars	Amount	Amount	Particulars	Amount	Amount
			By <b>Closing Balance</b>		
			<b>Cash at Bank</b>		
			Foreign Contributions (SBI)	150699.32	
			Foreign Contributions Utility(SBI)	1055706.10	
			General Contributions (AXIS)	337748.96	
				<u>1544154.38</u>	
			By <b>Cash in Hand</b>		
			Foreign Contributions	1777.88	
			General Contributions	15065.14	
				<u>16843.02</u>	
		<b>7089312.90</b>			<b>7089312.90</b>

In terms of our separate report of even date.

**GEORGE READ & CO.**

Chartered Accountants From  
 Regd. No. 302208E



**RAJIB PANJA**

Partner

Membership NO. 057393

UDIN : 19057393AAAAEE2088

Place : Kolkata

Date : 13th September 2023



*Rajib Panja*

*Thiananda*

Convenor/Jt. Convenor/Secretary/Treasurer  
 THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY

*[Signature]*



**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY  
RECEIPTS AND PAYMENT ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2022**

RECEIPTS			PAYMENTS		
Particulars	Amount	Amount	Particulars	Amount	Amount
To <b>Opening Balance</b>			By Social Welfare Expenses	1452600.00	
<b>Cash at Bank</b>			By Medical Expenses	43600.00	
Foreign Contributions	1248650.72		By Eye Project	19520.00	
General Contributions	537268.82		By Covid Relief / Outreach	365800.00	
		<b>1785919.54</b>	By Night Shelter Expenses	96000.00	
<b>Cash in Hand</b>			By Educational Assistance	348800.00	
Foreign Contributions	48590.00		By Allowances & Exgratia	324220.00	
General Contributions	15123.74		By Employment & Job Skills Training	9600.00	
		<b>63713.74</b>	By Municipal Tax	3224.00	
To <b>Donation</b>			By Youth Development & Social Activities	2650.00	
Foreign Contributions	871372.27		By Subscription/Donation	1500.00	
General Contributions	269652.00		By Postage	1450.00	
		<b>1141024.27</b>	By Printing & Stationery	8700.00	
To <b>Bank Interest</b>			By Travel & Conveyance	11800.00	
Foreign Contributions	9748.92		By Audit Fees	16520.00	
General Contributions	8723.00		By Website	6900.00	
		<b>18471.92</b>	By Miscellaneous Expenses	7700.00	
To Subscriptions		33240.00	By Office Expenses	12700.00	
To Christmas Distribution Programme		254390.54	By Bank Charges	1888.00	
			By Christmas Distribution Programme	484600.00	
			By <b>Closing Balance</b>		
			<b>Cash at Bank</b>		
			Foreign Contributions (SBI)	12376.27	
			Foreign Contributions (SCB)	23613.64	
			General Contributions (SCB)	35388.00	
					<b>71377.91</b>
			<b>Cash in Hatnd</b>		
			Foreign Contributions	4140.00	
			General Contributions	1470.10	
					<b>5610.10</b>
		<b>3296760.01</b>			<b>3296760.01</b>

In terms of our separate report of even date.

**GEORGE READ & CO.**

Chartered Accountants From  
Regd. No. 302208E

*Prithvishankar*  
*Prithvishankar*  
Convenor/Jt. Convenor/Secretary/Treasurer  
THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY

**RAJIB PANJA**

Partner

Place : Kolkata

Date : 22nd September 2022

Membership NO. 057393  
UDIN : 22057393ATXOIW9195



**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**  
**RECEIPTS AND PAYMENT ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2021**

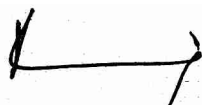
RECEIPTS			PAYMENTS		
Particulars	Amount	Amount	Particulars	Amount	Amount
To <b>Opening Balance</b>			By Social Welfare Expenses		2958790.00
<b>Cash at Bank</b>			By Medical Expenses		456800.00
Foreign Contributions	1127294.51		By Eye Project		17380.00
General Contributions	11576.82		By Covid Relief / Outreach		876400.00
		<b>1138871.33</b>	By Night Shelter Expenses		155000.00
<b>Cash in Hand</b>			By Educational Assistance		876252.00
Foreign Contributions	138600.00		By Allowances & Exgratia		328000.00
General Contributions	7576.08		By Employment & Job Skills Training		25700.00
		<b>146176.08</b>	By Municipal Tax		960.00
To <b>Donation</b>			By Youth Development & Social Activities		12750.00
Foreign Contributions	5470556.87		By Subscription/Donation		1500.00
General Contributions	863330.00		By Postage		4300.00
		<b>6333886.87</b>	By Printing & Stationery		17850.00
To <b>Bank Interest</b>			By Travel & Conveyance		34600.00
Foreign Contributions	45319.00		By Audit Fees		8260.00
General Contributions	9942.00		By Website		3540.00
		<b>55261.00</b>	By Miscellaneous Expenses		23700.00
To Subscriptions		18900.00	By Office Expenses		43800.00
To TDS AY: 19-20		2120.00	By <b>Closing Balance</b>		
			<b>Cash at Bank</b>		
			Foreign Contributions (SCB)	1248650.72	
			General Contributions (SCB)	537268.82	
					<b>1785919.54</b>
			<b>Cash in Hatnd</b>		
			Foreign Contributions	48590.00	
			General Contributions	15123.74	
					<b>63713.74</b>
		<b>7695215.28</b>			<b>7695215.28</b>

In terms of our separate report of even date.

**GEORGE READ & CO.**

Chartered Accountants From

Regd. No. 302208E



**RAJIB PANJA**

Partner

Membership NO. 057393

UDIN : 22057393AAAABM3958

Place : Kolkata

Date : 10th January 2022








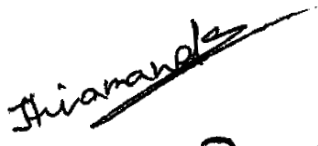

Convenor/Jt. Convenor/Secretary/Treasurer  
 THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY

**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY  
RECEIPTS AND PAYMENT ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2020**

RECEIPTS			PAYMENTS		
Particulars	Amount	Amount	Particulars	Amount	Amount
To <b>Opening Balance</b>			By Social Welfare Expenses	2842273.00	
<b>Cash at Bank</b>			By Medical Expenses	276724.00	
Foreign Contributions	1422008.28		By Eye Project	87380.00	
General Contributions	212194.82		By Night Shelter Expenses	159034.00	
		<b>1634203.10</b>	By Educational Assistance	122252.21	
<b>Cash in Hand</b>			By Allowances & Exgratia	328000.00	
Foreign Contributions	185000.89		By Employment & Job Skills Training	45700.00	
General Contributions	8812.40		By Municipal Tax	940.00	
		<b>193813.29</b>	By Youth Development & Social Activities	22750.00	
To <b>Donation</b>			By Subscription/Donation	1500.00	
Foreign Contributions	2984885.97		By Postage	34300.00	
General Contributions	56020.00		By Printing & Stationery	47850.00	
		<b>3040905.97</b>	By Travel & Conveyance	56030.00	
To <b>Bank Interest</b>			By Audit Fees	8260.00	
Foreign Contributions	8905.00		By Reachout	46800.00	
General Contributions	2980.00		By Website	3540.00	
		<b>11796.00</b>	By Miscellaneous Expenses	23700.00	
To Fixed Diposit Maturity		500000.00	By Bank Charges	3080.74	
To Subscriptions		93092.00	By Office Expenses	43800.00	
To AGM Expenses		6300.00	By Legal Charges	20000.00	
			By AGM Expenses	46700.00	



Contd Page 2

  
  
  
 Convenor/Jt. Convenor/Secretary/Treasurer  
**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**

**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**  
**RECEIPTS AND PAYMENT ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2020**

RECEIPTS			PAYMENTS		
Particulars	Amount	Amount	Particulars	Amount	Amount
To Carnival		100860.00	By Carnival		78900.00
To Christmas Programmes		276770.00	By Christmas Programmes		345020.00
To Christmas Family Evening/Bonfire		173140.00	By Christmas Family Evening/Bonfire		152413.00
To Annual Picnic		75100.00	By Annual Picnic		64575.00
To Refund of Income Tax		40362.00	By <b>Closing Balance</b>		
To Interest on Refund of Income Tax		228.00	<b>Cash at Bank</b>		
			Foreign Contributions (SCB)	1127294.51	
			General Contributions (SCB)	11576.82	
				1138871.33	
			<b>Cash in Hatnd</b>		
			Foreign Contributions	138600.00	
			General Contributions	7576.08	
				146176.08	
		<b>6146569.36</b>			<b>6146569.36</b>

In terms of our separate report of even date.

**GEORGE READ & CO.**

Chartered Accountants From

Regd. No. 302208E



**RAJIB PANJA**

Partner

Membership NO. 057393

UDIN : 21057393AAAAAW3386

Place : Kolkata

Date : 28th December 2020



*Rajib Panja*  
*Shyamanda*  
*Shyamanda*

Convenor/Jt. Convenor/Secretary/Treasurer  
**THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**



# List of Members

LIST OF MEMBERS (April 2022 to August 2023) :

- |  |                                       |  |
|--|---------------------------------------|--|
| 1 ABRAHAM, Rex & Debra                           | 46 CRANENBURGH, Yvonne                | 91 GONSALVES, Rosalita                 |
| 2 ADAMS, Tavy & Sybil                            | 47 D'ABREO, Dianne & Glen             | 92 GRIEFF, Tyrell (Australia)          |
| 3 ALISTAIR, Michelle & Mark                      | 48 DAVEY, Bertha                      | 93 GUZMAN, Geoffrey & Marilyn          |
| 4 ALLIEW, Ashley & Jennifer                      | 49 DAVIDSON, Bryan Jeffrey            | 94 GUZMAN, Germaine Clare              |
| 5 ALLIEW, Shane                                  | 50 D'COSTA, Christine                 | 95 HANIF, Andrea & Joseph              |
| 6 ALLIEW, Sheldon                                | 51 DAVEY, Bertha (Twice)              | 96 HAQUE, Cheryl & Anwarul             |
| 7 ALLIEW, Shermer                                | 52 DAVIDSON, Bryan Jeffrey (Twice)    | 97 HART, Gillian                       |
| 8 ANTHONY, David & Carol                         | 53 D'COSTA, Christine                 | 98 HAYES, Gaile                        |
| 9 ANTHONY, Denise & Craig                        | 54 DEANE, Lynette                     | 99 HEBERLET, Edmund & Linda            |
| 10 ANTICK, Sherry & Mark                         | 55 DEMONTI, Edward & Jeanette         | 100 HENDRICKS, Keith                   |
| 11 ANTONY, Boris                                 | 56 DEVINE JONES, Roger                | 101 HINTON, Charlotte Winifred         |
| 12 ANTONY, Maureen & Sebastian                   | 57 DIAS, Brian & Sonali               | 102 HIRAMANNEK, Jessie                 |
| 13 ATHOGIAS, Claudette (Shifted)                 | 58 DIAS, Gilbert & Shaila             | 103 HIRAMANNEK, Chelsea & Zubin        |
| 14 AUGUSTINE, Olga                               | 59 DIAS, Patrick & Michelle           | 104 HOLLAND, Elaine                    |
| 15 AUGUSTINE, Sean & Rosalia                     | 60 Di'CROIX, Rod (Canada)             | 105 HORWOOD, Boyd & Debra              |
| 16 AYO, Roger & Avril (Australia)                | 61 D'ROZARIO, Steven & Evelyn         | 106 HORWOOD, John & Lorna              |
| 17 BAKER, Theodora                               | 62 D'SILVA, Clarence & Margaret       | 107 HUGHES, Kathleen & Stephen         |
| 18 BAPTISTE, Desiree                             | 63 D'SILVA, Noel                      | 108 IRELAND, Terence & Gouri           |
| 19 BAPTISTE, Donald & Andria                     | 64 D'SILVA, Santana                   | 109 JACKSON, Louisa & David            |
| 20 BAPTISTE, Reginald                            | 65 DUBEY, Jennifer & Ashok            | 110 JAMES, Errol & Jocelyn (Australia) |
| 21 BAPTISTE, Shane & Tanya                       | 66 DUPRATT, Andre & Carolyn           | 111 JOHN CRANENBURGH, Nadiya & Louis   |
| 22 BARLOW, Keith & Rosalind                      | 66 EMMANUEL, Brenton                  | 112 JOHNSTON, Andrew & Deborah         |
| 23 BARRACLOUGH, Michelle (Canada)                | 67 EMMANUEL, Leonnie & Carlton        | 113 JOHNSTON, Marilyn                  |
| 24 BAXTER, Bobby & Nicky                         | 68 EVANS, Dagma - HONORARY            | 114 JORDAN, Sally                      |
| 25 BEARDER, Cedric & Sharon                      | 69 FERMIE, Henry & Valerie            | 115 JUDE, Justin & Susan               |
| 26 BELL, Sharon                                  | 70 FERNANDEZ, Adline & Glenn          | 116 KARIM, Lynette & Javed             |
| 27 BRACHIO, Leonard & Flobelle                   | 71 FERNANDEZ, Juan-Paul               | 117 KENNEDY, Dylan                     |
| 28 BRAMBLEBEE, Edward & Juana                    | 72 FERNANDEZ, Leslie & Brenda         | 118 KERR, Priscilla & Douglas          |
| 29 BROWN, Jimmy & Geeta                          | 73 FERNANDEZ, Michelle                | 119 KING, Claudette                    |
| 30 BRUCE, Denzil & Merlin (Australia)            | 74 FITZGERALD, Colin                  | 120 KNIGHT, Norman                     |
| 31 BULLIMORE, Jude                               | 75 FITZGERALD, Ian & Rachel           | 121 LEWIS, Fabian & Karina             |
| 32 BURNETT, Denver & Marissa                     | 76 FITZGERALD, Maria                  | 122 LEWIS, Nicola & Mark               |
| 33 BUSBY, Jenny (Australia)                      | 77 FRANCIS, Mary & Christopher        | 123 LEWIS, Stephen & Joan (Australia)  |
| 34 CABRAL, Freeda (Australia)                    | 78 FREEDOM, Glen & Lorraine           | 124 LINDSAY, Sydney Michael & Lynn     |
| 35 CALVERT, Michael Shane & Andrea (Life Member) | 79 GAHATRAJ, Cheryl & Birendra        | 125 LOBO - Karen (UK) - LIFE MEMBER    |
| 36 CANTOPHER, Camille                            | 80 GHOSAL, Jennifer                   | 126 MANUK, Brett & Gail                |
| 37 CARRUTHERS, Roger                             | 81 GILHOOLY, Robert                   | 127 MANUK, Joshua                      |
| 38 CHATER, Gwendolene                            | 82 GILLET, Camille                    | 128 MANUK, Scott & Shabnam             |
| 39 CHOWDRY, Gemma                                | 83 GLASS, Lynette & Eugene            | 129 MANUK, Sean                        |
| 40 CHOWDRY, Genevieve Alisa (Resigned)           | 84 GLASS, Tanya                       | 130 MANUK, Wendy                       |
| 41 COLLINS, Lancelot & Gloria                    | 85 GODFREY, Pamela                    | 131 MAQBUL, Daphne                     |
| 42 COOPER, Brenda                                | 86 GODFREY, Myron                     | 132 MARCAR, Amanda Ann                 |
| 43 CRANENBURGH, June                             | 87 GOMES, Jody Ann & Desmond          | 133 MARCAR, Tyrone & Marlene           |
| 44 CRANENBURGH, Noel & Clara                     | 88 GOMES, Michael & Anita             | 134 MARTYR, Megan                      |
| 45 CRANENBURGH, Raymond                          | 89 GOMES, Prudence                    | 135 MASCARENHAS, Patricia & Leslie     |
|  | 90 GONSALVES DUPRATT, Amanda & Agnelo |  |

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| 136 MAUGEY, Julien (Australia)    | 186 REBEIRO, Raymond                     | 233 WALLINGTON-BEDDOE, Simon                   |
| 137 McCRAHAN, David Ferdinand     | 187 REBEIRO, Pamela                      | 234 WALSH, Fr. Patrick - HONORARY              |
| 138 McCRAHAN, Terezena            | 188 REBEIRO, Sydney (New Delhi)          | 235 WARD, Carlton & Erika                      |
| 139 McGEE, Ridhima                | 189 RIXON, Barbara                       | 236 WARD, Getryn                               |
| 140 McGee, Raja & Manjulika       | 190 RIXON, Melvyn & Anglea               | 237 WARD, Randall & Michelle                   |
| 141 McLUSKIE, Edward & Pauline    | 191 RIXON, Milton & Neelam<br>Christiana | 238 WARNER, Jason                              |
| 142 McNAMARA, Neville & Gertrude  | 192 RODERICKS, Anita & Axel              | 239 WATSON, Marian                             |
| 143 MEDLYCOTT, Judith             | 193 RODRIGUES, Geoffrey & Delores        | 240 WEBBER, Darrell & Sylvia                   |
| 144 MERTON, Herbert (UK)          | 194 RODRIGUES, Jennifer                  | 241 WELLS, Fr. Orson - HONORARY                |
| 145 MICHAEL, Glenda               | 195 RODRIGUES, Natasha                   | 242 WHEELER, Maurice & Karen                   |
| 146 MITCHELL, Tina                | 196 RODRIGUES, Ridgewell & Ann           | 243 WILLIAMS, Arnold & Angela                  |
| 147 MORENO, Clint                 | 197 ROSARIO, Deborah                     | 244 WILLIAMS, Bathsheba Rachel                 |
| 148 MORENO, Shelton & Catherine   | 198 ROSINA, Adrian & Treasure            | 245 WILLIS, Kane                               |
| 149 MOSS, Alexandra               | 199 ROZARIO, Andre & Ingrid              | 246 WILLIS, Lesley                             |
| 150 MOSS, Caroline                | 200 ROZARIO, Bobby Isaac                 | 247 WYNNE-PETERS, Rhett & Stella               |
| 151 MOSS, Dudley & Susan          | 201 ROZARIO, Devlin & Rosalind           | 248 WYNNE-PETERS, Ronald &<br>Patricia         |
| 152 MOULD, Lionel & Vilma Michael | 202 ROZARIO, Tanya                       | 249 WYNTER, Jude & Dolly                       |
| 153 MYERS, Duran Mark             | 203 RYDQUIST, Daniel Edmund<br>& Diana   | 250 XAVIER, Anne Elizabeth &<br>Edward William |
| 154 MYERS, Justin Maurice         | 204 SAVYELL, Alvin                       | 251 XAVIER, Gary & Elizabeth                   |
| 155 MYERS, Jean Terry             | 205 SAVYELL, Mervyn & Geraldine          | 252 XAVIER, Noella & David                     |
| 156 MYERS, Stephen & Melody       | 206 SAVYELL, Nikita Crystal              |  |
| 157 NOEL, Andrew & Sandra         | 207 SAVYELL, Odette & Christopher        |  |
| 158 PAES, Jennifer                | 208 SCOLT, Andrew & Germaine             |  |
| 159 PARIS, Rodney                 | 209 SELWYN, Robin & Michelle             |  |
| 160 PARIS, Valerie                | 210 SENGUPTA, Adaline & Sauvik           |  |
| 161 PAULL, Felicity & Clifford    | 211 SINGH, Janet & Christopher           |  |
| 162 PEREIRA, Bradley & Karen      | 212 SMITH, Dennis & Malini               |  |
| 163 PEREIRA, Dylan Mark           | 213 SPAIN, Stewart & Gayle               |  |
| 164 PEREIRA, Lesley Ann & Ashley  | 214 STIFFLE, Glenn & Donna               |  |
| 165 PEREIRA, Leslie & Elaine      | 215 STOKOE, Arlene & Gavin               |  |
| 166 PETERS, Derrick               | 216 STOREY, Mark & Pheadra               |  |
| 167 PETERS, Jessica Maureen       | 217 STEPHEN, Carol & Noel                |  |
| 168 PETERS, Vivian                | 218 SURIN, Joyce (Perth, Australia)      |  |
| 169 PETERS, Yohann                | 219 TAYLOR, Andrew & Reshmi              |  |
| 170 PINGAULT, Michael George      | 220 TAYLOR, Brendon & Meilee             |  |
| 171 PINGAULT, Susan               | 221 TAYLOR, Duane & Celister             |  |
| 172 PINTO, Elizabeth & Ferdinand  | 222 TAYLOR, Glynn & Gloria               |  |
| 173 PINTO-DALAL, Melissa & Zubin  | 223 THOMAS, Cyril & Patricia             |  |
| 174 POPE, Nigel & Candida         | 224 THOMAS, Steven & Cheryl              |  |
| 175 PORTEOUS, Gary Neville Moir   | 225 THOMAS, Sydney & Angela              |  |
| 176 POTE, Conrad & Ethel          | 226 TIMMS, Bruce Andrew & Rinta          |  |
| 177 POTE, Jason & Sabrena         | 227 TRINDADE, Winston & Pauline          |  |
| 178 POTE, Vyvian                  | 228 UDDIN, Jennifer & Niam               |  |
| 179 PYBUS, Anne                   | 229 VINCENT, Desmond & Jennifer          |  |
| 180 PYSTER, Geraldine             | 230 VINCENT, Glynis                      |  |
| 181 PYSTER, Shelton & Norma       | 231 WAINWRIGHT, Andrew & Linda           |  |
| 182 RAE, Blossom & Sanjay         | 232 WALLINGTON-BEDDOE, Clayton<br>Storm  |  |
| 183 RAPHAEL, Charlene             |  |  |
| 184 REBEIRO, Dayle & Maria        |  |  |
| 185 REBEIRO, Gavin & Wendoline    |  |  |

## **NOMINATION FORM**

To  
The Hon.Secretary  
The Calcutta Anglo-Indian Service Society  
98/2 S.N. Banerjee RoadKolkata 700 014

I nominate myself for membership on the Steering Committee as :

..... for the year .....

My nomination is proposed & seconded by two Full Members of the Society :

Name : .....

Address : .....

.....

My nomination is proposed & seconded by two Full Members of the Society :

Proposed By :..... Signature: .....

Address : .....

Seconded By :..... Signature:.....

Address : .....

I accept this nomination and wish to serve as a member on the Steering Committee

Signature of the Candidate : .....

Dated : .....

As per Article 29 of the Constitution only full members of a minimum of three months standing and who are not in arrears with their subscriptions as on the first day of the month in which the concerned AGM is to be held shall be entitled for election to the Steering Committee.

This rule applies to the Proposer and Seconded as well. Nominations close on **Sunday 25th February 2023.**

## **NOMINATION TO STEERING COMMITTEE**

The Constitution states that the affairs of the Society shall be managed by the Steering Committee Members who meet the required criteria and are elected at the AGM. The Steering Committee consists of (i) the Convenor, (ii) 3 Joint Convenors, (iii) Hon. Secretary, (iv) Hon.Treasurer and (v) 5 Members. Whilst the Convenor, Joint Convenors, Hon. Secretary and Hon.Treasurer shall be elected to the Steering Committee of the Society at an AGM and shall hold office for three years or until their re-election or election of their successors, the remaining members of the Steering Committee shall be elected annually at the AGM.

The Steering Committee meets once a month (compulsory) to consider the total affairs of the Society. This meeting is now being held on the 4th Sunday of every month.

In addition, members of the Steering Committee hold at least one/two of the various sub-committee meetings during the month to carry out the work of the Society.



# AGM Notice

We have pleasure in informing you that after the AGM on **3rd March 2024 for Full Members only, attending the AGM.**

It may be noted that your Committee appreciates the presence of every Full Member at the AGM. However, for this it is **very important that you confirm your attendance prior to the AGM for purposes of catering and be present for the AGM from the time of commencement.**

Please, therefore, let us have the tear off slip below confirming your attendance at the AGM.

**To avoid distraction during the AGM the gates will close at 11.30 a.m. SHARP.**

**You are, therefore, requested to be present before the AGM commences to avoid disappointment in attending the same.**

**Please also refrain from bringing children to the AGM.**

(Tear off & return)

.....

**The Hon. Secretary  
CAISS  
Kolkata**

Yes I will / will not be attending the Annual General Meeting.

Name of Member : .....

Telephone No. : .....

Signature : .....



### **CAISS - THEME SONG**

People in Calcutta now you know CAISS  
Let's love each other  
People in Calcutta let's understand  
And help each other.  
We have one life to live  
So much to give and so much to share  
There is so much to do  
And without you we'll be nowhere  
People in Calcutta reach out your hands  
To our sisters and brothers  
Face each day with a smile  
And in a while sunshine appears  
We'll feel warm deep inside  
And full of pride if you're with us  
People in Calcutta now you know CAISS  
Let's love each other  
People in Calcutta let's understand  
Reach out your hands



## **THE CALCUTTA ANGLO-INDIAN SERVICE SOCIETY**

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**Email : caissindia@gmail.com, Website : www.caissindia.in**

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**SERVING THE COMMUNITY FOR 48 YEARS**